

The background features a large, stylized water tower on the right side, with a lattice structure and a cylindrical tank. To the left of the tower, there is a cluster of small, green, 3D house and human figures, representing a community. The overall color palette is dominated by greens and blues, with a white and yellow curved graphic element at the bottom left. The title text is overlaid on the right side of the image.

Outreach **RESOURCE** *Guide*⁰⁹



National
Environmental
Services
Center

NESC Assistance. Solutions. Knowledge.

NACEE



West Virginia University

*A Directory of Small Community
Drinking Water Information*

FEDERAL PROGRAMS

Inside this guide you will find descriptions of more than 80 federal agencies and national organizations and programs that have interests in drinking water issues.

- 4 Agricultural Research Service
- 5 Appalachian Regional Commission
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- 12 Economic Development Administration
- 13 U.S. Department of Health and Human Services
- 13 U.S. Environmental Protection Agency
- 15 Environmental Finance Program
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- 18 National Institutes of Health
- 18 Natural Resources Conservation Service
- 21 National Technical Information Service
- 21 Rural Utilities Service

FEDERAL PROGRAMS

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Developed by:



National Environmental Services Center

West Virginia University, P.O. Box 6064, Morgantown, WV 26506-6064

Phone: (800) 624-8301, (304) 293-4191 • Fax: (304) 293-3161 • Web: www.nesc.wvu.edu

Sponsored by:



NATIONAL PROGRAMS

- 26 American Backflow Prevention Association
- 26 American Council of Engineering Companies
- 26 American Ground Water Trust
- 26 American Institute of Hydrology
- 27 American Public Health Association
- 27 American Public Works Association
- 27 American Society of Civil Engineers
- 27 American Water Resources Association
- 28 American Water Works Association
- 28 Association of Boards of Certification
- 29 Association of State and Interstate Water Pollution Control Administrators
- 29 Association of State Drinking Water Administrators
- 33 Clean Water Action
- 33 Council of Infrastructure Financing Authorities
- 33 Council of State Governments
- 34 Farmstead Assessment System/Home Assessment System
- 35 Foundation for Cross-Connection Control and Hydraulic Research
- 35 Freshwater Society
- 35 The Groundwater Foundation
- 36 Ground Water Protection Council
- 36 Institute for Tribal Environmental Professionals
- 37 International City/County Management Association
- 37 International Water Resources Association
- 38 League of Women Voters
- 38 NSF International
- 39 National Association of Counties
- 39 National Association of County and City Health Officials
- 40 National Association of Development Organizations
- 40 National Association of Environmental Professionals
- 41 National Association of Local Government Environmental Professionals
- 41 National Association of Regional Councils
- 41 National Association of Regulatory Utility Commissioners
- 42 National Association of Towns and Townships
- 42 National Association of Water Companies
- 43 National Congress of American Indians
- 43 National Council for Public-Private Partnerships
- 43 National Environmental Education Foundation
- 44 National Environmental Health Association
- 44 National Environmental, Safety, and Health Training Association
- 44 National Environmental Services Center
- 45 National Ground Water Association
- 45 National League of Cities
- 48 National Rural Water Association
- 51 National Tribal Environmental Council
- 51 National Water Resources Association
- 52 National Watershed Coalition
- 52 Project WET (Water Education for Teachers)
- 52 Rocky Mountain Institute
- 53 Rural Community Assistance Partnership
- 54 Small Towns Environment Program
- 54 Soil and Water Conservation Society
- 55 Universities Council on Water Resources
- 55 Water and Wastewater Equipment Manufacturers Association
- 55 Water Education Foundation
- 56 Water Environment Federation
- 56 Water Systems Council
- 57 Water Quality Association

Agricultural Research Service (ARS)

Office of the Administrator
 Jamie L. Whitten Building
 1400 Independence Avenue, S.W.
 Washington, DC 20250
Phone: (202) 720-3656 Fax: (202) 720-5427
Web site: www.ars.usda.gov

Mission

Conducts research to:

- develop and transfer solutions to agricultural problems of high national priority and to provide information to ensure high-quality, safe food and other agricultural products
- assess the nutritional needs of Americans
- sustain a competitive agricultural economy
- enhance the natural resource base and the environment
- provide economic opportunities for rural residents, communities, and society as a whole

Activities

- conducts research in cooperation with state partners in universities and experiment stations, other federal agencies, and private organizations

Water-Related Activities

- Water Quality and Management National Program researches three principal areas: water quality, agricultural watershed management, and irrigation and drainage. Water quality research involves the following potential agricultural contaminants: excess nutrients, pesticides and other synthetic chemicals, pathogens, sediments, and trace elements; and three problem areas associated with water quality assessment and management: model evaluation, testing, and improvement; integrated field, farm, and watershed management systems; and risk and economic evaluation.
- Agricultural watershed research addresses problems about: climate and weather uncertainties and risk; watershed characteristics, processes, and responses; watershed hydrology, erosion, and sediment-contaminant movement; riparian and stream ecosystems; water scarcity and drought mitigation; watershed management and flood control infrastructure; and water management and decision making.
- Irrigation and management research addresses: economical irrigated crop production; precision irrigated agriculture; water conservation management; irrigation and drainage in humid areas; wastewater reuse; erosion on irrigated land; salinity and trace element management; and drainage management.

Area Offices

Beltsville Area

Room 223, Building 003, BARC-WEST
 10300 Baltimore Avenue
 Beltsville, MD 20705
 Phone: (301) 504-6078
 Web site: www.ba.ars.usda.gov

Areas Served:

- Washington, D.C.

Midsouth Area

P.O. Box 225
 Stoneville, MS 38776-0225
 Phone: (662) 686-5265 Fax: (662) 686-5309
 Web site: msa.ars.usda.gov

Areas Served:

- Alabama
- Kentucky
- Louisiana
- Mississippi
- Tennessee

Midwest Area

1815 North University Street
 Peoria, IL 61604
 Phone: (309) 681-6602
 Web site: www.mwa.ars.usda.gov

Areas Served:

- Illinois
- Indiana
- Iowa
- Michigan
- Minnesota
- Missouri
- Ohio
- Wisconsin

Northern Plains Area

2150 Centre Avenue
 Building D, Suite 300
 Fort Collins, CO 80526
 Phone: (970) 492-7057
 Web site: www.npa.ars.usda.gov

Areas Served:

- Colorado
- Kansas
- Montana
- Nebraska
- North Dakota
- South Dakota
- Utah
- Wyoming

North Atlantic Area

600 East Mermaid Lane
 Wyndmoor, PA 19038
 Phone: (215) 233-6668
 Web site: www.naa.ars.usda.gov

Areas Served:

- Delaware
- Maine
- Maryland
- Massachusetts
- New York
- Pennsylvania
- West Virginia

Pacific West Area

800 Buchanan Street
Albany, CA 94710
Phone: (510) 559-6060
Web site: www.pwa.ars.usda.gov

Areas Served:

- Alaska
- Arizona
- California
- Hawaii
- Idaho
- Nevada
- Oregon
- Washington

South Atlantic Area

950 College Station Road
Athens, GA 30605
Phone: (706) 546-3311 Fax: (706) 546-3398
Web site: http://ars.usda.gov/main/site_main.htm?modecode=66-00-00-00

Areas Served:

- Florida
- Georgia
- North Carolina
- Puerto Rico
- South Carolina
- Virgin Islands

Southern Plains Area

1001 Holleman Drive East
College Station, TX 77840-4117
Phone: (979) 260-9346
Web site: www.spa.ars.usda.gov

Areas Served:

- Arkansas
- New Mexico
- Panama
- Oklahoma
- Texas

National Agricultural Library

Abraham Lincoln Building
10301 Baltimore Boulevard
Beltsville, MD 20705-2351
Phone: (301) 504-5755
Web site: www.nal.usda.gov

Appalachian Regional Commission (ARC)

1666 Connecticut Avenue, N.W., Suite 700
Washington, DC 20009-1068
Phone: (202) 884-7799 Fax: (202) 884-7691
Web site: www.arc.gov

Mission

- assists with economic, physical, and social development of the 13-state, 410-county Appalachian region

Activities

- funds project proposals originating at the state level
- works with the construction of the Appalachian Development Highway System and local access roads

- encourages investment strategies to improve economic competitiveness and helps solve human resource problems

Publications

- publishes *Appalachia: A Journal of the Appalachian Regional Commission*

Water-Related Activities

- strengthens local governments, creates jobs, encourages private investment in the region, and develops infrastructures for community and industrial water and sewer systems through the Area Development Program
- helps the region's poorest counties meet critical needs, especially in such areas as safe drinking water and waste disposal through the Distressed County Program

Areas Served:

Portions of Alabama, Georgia, Kentucky, Maryland, Mississippi, New York, North Carolina, Ohio, Pennsylvania, South Carolina, Tennessee, Virginia, and all of West Virginia

Alabama

Alabama Appalachian Regional Office
P.O. Box 681093
Fort Payne, AL 35968
Phone: (256) 845-3472 Fax: (256) 997-9405
Web site: www.adeca.state.al.us

Georgia

Department of Community Affairs
60 Executive Park South, N.E.
Atlanta, GA 30329-2231
Phone: (404) 679-1584 Fax: (404) 679-1583
Web site: www.dca.state.ga.us
Grant Program: www.dca.state.ga.us/economic/arc.html

Kentucky

Governor's Office for Local Development
1024 Capitol Center Drive, Suite 340
Frankfort, KY 40601-8024
Phone: (502) 573-2382 Fax: (502) 573-1519
Web site: www.gold.ky.gov

Maryland

Maryland Department of Planning
113 Baltimore Street, Suite 302
Cumberland, MD 21502
Phone: (301) 777-2161 Fax: (301) 777-5803
Web site: www.mdp.state.md.us

Mississippi

Appalachian Regional Commission Office
P.O. Box 1606
Tupelo, MS 38802
Phone: (662) 844-1184 Fax: (662) 842-3667
Web site: www.mississippi.org/govt_info/arc.htm

New York

Division of Local Government Services
41 State Street
Albany, NY 12231-0001
Phone: (518) 473-3355 Fax: (518) 474-6572
Web site: www.dos.state.ny.us/lgss/arc.htm

North Carolina

Department of Administration
1301 Mail Service Center
Raleigh, NC 27699-1302
Phone: (919) 807-2425 Fax: (919) 733-9571
Web site: www.doa.state.nc.us

Ohio

Governor's Office of Appalachia
77 South High Street, 24th Floor
P.O. Box 1001
Columbus, OH 43216-1001
Phone: (614) 644-9228 Fax: (614) 752-5006
Toll Free: (800) 848-1300
Web site: www.appalachianohio.com

Pennsylvania

Office of Appalachian Development
Commonwealth Keystone Building, 4th Floor
400 North Street
Harrisburg, PA 17120-0225
Phone: (717) 214-5395 Fax: (717) 787-4088
Web site: www.paopen4business.state.pa.us

South Carolina

Office of Community Grant Programs
South Carolina Department of Commerce
1201 Main Street, Suite 1600
P.O. Box 927
Columbia, SC 29201
Phone: (803) 734-0451 Fax: (803) 734-0385
Web site: www.callsouthcarolina.com/ARC.html

Tennessee

Department of Economic and Community Development
William R. Snodgrass, Tennessee Tower
312 Eighth Avenue, North, 10th Floor
Nashville, TN 37243-0405
Phone: (615) 741-6201 Fax: (615) 253-1870
Web site: www.tennesseeanytime.org

Virginia

Project Management Office
Jackson Center
501 North Second Street
Richmond, VA 23219-1321
Phone: (804) 371-7186 Fax: (804) 371-7093
Web site: dhcd.virginia.gov

West Virginia

West Virginia Development Office
State Capitol Complex, Building 6, Room 553
1900 Kanawha Boulevard East
Charleston, WV 25305-0311
Phone: (304) 558-2234 Fax: (304) 558-1189
Web site: www.wvdo.org

Bureau of Census

U.S. Department of Commerce
Public Information Office
4600 Silver Hill Road
Washington, DC 20233
Phone: (301) 763-3030 Fax: (301) 457-3670
Web site: www.census.gov

Mission

- serves as the leading source of quality data about the nation's people and economy

Activities

- conducts population and housing censuses every 10 years
- conducts censuses every five years on state and local governments, manufacturers, mineral industries, construction industries, and transportation
- conducts special censuses at the request and expense of state and local government units
- produces current data on manufacturing, retail and wholesale trade services; construction; imports and exports; state and local government finances and employment; and population estimates and projections

Water-Related Activities

- provides population and housing information and projections used for estimating water-related infrastructure planning and development
- produces online catalogs, guides, and specific subject directories
- collects data every 10 years on water sources, such as public and private water departments; drilled, dug, or dry wells; or other sources
- collects data every two years on selected metropolitan and national water sources, plumbing, etc.

Publications

- publishes an e-mail notice, *the Census Product Update*

Regional Offices

Note: Regional offices may collect data from small areas of surrounding states in addition to the areas listed.

Atlanta Regional Office

101 Marietta Street N.W., Suite 3200
Atlanta, GA 30303-2700
Phone: (404) 730-3832 Fax: (404) 730-3835
Toll Free: (800) 424-6974
Web site: www.census.gov/roatl/www

Areas Served:

- Alabama
- Florida
- Georgia

Boston Regional Office

4 Copley Place, Suite 301
 Boston, MA 02117-9108
 Phone: (617) 424-4501 Fax: (617) 424-0547
 Toll Free: (800) 562-5721
 Web site: www.census.gov/robos/www

Areas Served:

- Connecticut
- Maine
- Massachusetts
- New Hampshire
- New York
- Rhode Island
- Vermont
- Puerto Rico

Charlotte Regional Office

901 Center Park Drive, Suite 106
 Charlotte, NC 28217-2935
 Phone: (704) 424-6400 Fax: (704) 344-6944
 Toll Free: (800) 331-7360
 Web site: www.census.gov/rocha/www

Areas Served:

- Kentucky
- North Carolina
- South Carolina
- Virginia
- Tennessee

Chicago Regional Office

111 West 22nd Street, Suite 400
 Oak Brook, IL 60523-1918
 Phone: (630) 288-9200 Fax: (630) 288-9288
 Toll Free: (800) 865-6384
 Web site: www.census.gov/rochi/www

Areas Served:

- Illinois
- Indiana
- Wisconsin

Dallas Regional Office

8585 N. Stemmons Freeway, Suite 800 S
 Dallas, TX 75247-3836
 Phone: (214) 253-4400 Fax: (214) 655-5362
 Toll Free: (800) 835-9752
 Web site: www.census.gov/rodal/www

Areas Served:

- Louisiana
- Mississippi
- Texas

Denver Regional Office

6900 West Jefferson Avenue, Suite 100
 Lakewood, CO 80235-2032
 Phone: (303) 264-0202 Fax: (303) 969-6777
 Toll Free: (800) 852-6159
 Web site: www.census.gov/roden/www

Areas Served:

- Arizona
- Colorado
- Montana
- Nebraska
- Nevada
- New Mexico
- North Dakota
- South Dakota
- Utah
- Wyoming

Detroit Regional Office

1395 Brewery Park Boulevard, Suite 100
 Detroit, MI 48207
 Phone: (313) 259-0056 Fax: (313) 259-5045
 Toll Free: (800) 432-1495
 Web site: www.census.gov/rodet/www

Areas Served:

- Michigan
- Ohio
- West Virginia

Kansas City Regional Office

1211 North 8th Street
 Kansas City, KS 66101-2129
 Phone: (913) 551-6728 Fax: (913) 551-6789
 Toll Free: (800) 728-4748
 Web site: www.census.gov/rokan/www

Areas Served:

- Arkansas
- Iowa
- Kansas
- Minnesota
- Missouri
- Oklahoma

Los Angeles Regional Office

15350 Sherman Way, Suite 400
 Van Nuys, CA 91406-4224
 Phone: (818) 267-1700 Fax: (818) 267-1711
 Toll Free: (800) 992-3530
 Web site: www.census.gov/rolax/www

Areas Served:

- Southern California
- Hawaii

New York Regional Office

395 Hudson Street, Suite 800
 New York, NY 10014-7451
 Phone: (212) 584-3400 Fax: (212) 478-4800
 Toll Free: (800) 991-2520
 Web site: www.census.gov/ronyc/www

Areas Served:

- Northern New Jersey
- Southern New York

Philadelphia Regional Office

833 Chestnut Street, Suite 504
 Philadelphia, PA 19107
 Phone: (215) 717-1800 or (800) 262-4236
 Fax: (215) 717-0755
 Web site: www.census.gov/rophi/www

Areas Served:

- Delaware
- District of Columbia
- Maryland
- New Jersey
- Pennsylvania

Seattle Regional Office

601 Union Street, Suite 3800
 Seattle, WA 98101-1074
 Phone: (206) 381-6200 Fax: (206) 381-6310
 Toll Free: (800) 233-3308
 Web site: www.census.gov/rosea/www

Areas Served:

- Alaska
- Northern California
- Idaho
- Oregon
- Washington

Bureau of Reclamation

Department of the Interior
 1849 C Street, N.W., Main Interior
 Washington, DC 20240-0001
Phone: (202) 513-0575 Fax: (202) 513-0305
Web site: www.usbr.gov

Mission

- to manage, develop, and protect water and related resources in an environmentally and economically sound manner in the interest of the American public.

Water-Related Activities

- develops conservation and wise water resource use plans
- monitors and controls salinity in ground/surface water
- designs and builds projects and repairs and rehabilitates existing ones
- publishes educational materials, including *Water Education for Teachers*
- administers small loans to states and local groups for distribution system construction and rehabilitation

Areas Offices**Great Plains Regional Office**

P.O. Box 36900
 Billings, MT 59107-6900
 Phone: (406) 247-7610 Fax: (406) 247-7622
 Web site: www.usbr.gov/gp

Areas Served:

- part of Colorado*
 - Kansas
 - Montana
 - Nebraska
 - North Dakota
 - Oklahoma
 - South Dakota
 - most of Texas
 - most of Wyoming*
- *(see Upper Colorado Regional Office)

Lower Colorado Regional Office

P.O. Box 61470
 Boulder City, NV 89006-1470
 Phone: (702) 293-8411 Fax: (702) 293-8333
 Web site: www.usbr.gov/lc

Areas Served:

- Arizona
 - part of California*
 - part of Nevada*
- *(see Mid-Pacific Regional Office)

Mid-Pacific Regional Office

2800 Cottage Way
 Sacramento, CA 95825
 Phone: (916) 978-5005 Fax: (916) 978-5010
 Web site: www.usbr.gov/mp

Areas Served:

- Northern California
(see Lower Colorado Regional Office)
- part of Nevada
(see Lower Colorado Regional Office)
- part of Oregon
(see Pacific Northwest Regional Office)

Pacific Northwest Regional Office

1150 North Curtis Road, Suite 100
 Boise, ID 83706-1234
 Phone: (208) 378-5012 Fax: (208) 378-5019
 Web site: www.usbr.gov/pn

Areas Served:

- most of Idaho
(see Upper Colorado Regional Office)
- most of Oregon (see Mid-Pacific Regional Office)
- Washington
- small area that encompasses part of Montana, Nevada, Utah, and Wyoming (see Great Plains, Lower Colorado, Mid-Pacific, and Upper Colorado Regional Offices)

Upper Colorado Regional Office

125 South State Street, Room 6107
 Salt Lake City, UT 84138-1102
 Phone: (801) 524-3600 Fax: (801) 524-5499
 Web site: www.usbr.gov/uc

Areas Served:

- part of Colorado
(see Great Plains Regional Office)
- New Mexico
- part of Texas
- Utah
- part of Arizona, Idaho, Nevada, and Wyoming
(see Great Plains and Pacific Northwest regional offices)

Cooperative State, Research, Education and Extension Service

U.S. Department of Agriculture
CSREES
1400 Independence Avenue, S.W., Stop 2201
Washington, DC 20250-2201
Phone: (202) 720-4423
Web site: www.csrees.usda.gov

Mission

- to advance knowledge for agriculture, the environment, human health and well-being, and communities by supporting research, education, and extension programs in the Land-Grant University System and other partner organizations

Activities

- provides information about critical national issues affecting the food and agricultural system
- mobilizes approximately three million volunteers prepared to respond to natural disasters and catastrophes
- works with state, county, and area levels to assess needs and to develop results-oriented educational programs that help farmers, families, individuals, and communities develop problem-solving and decision-making skills
- maintains the National Cooperative Extension System, which provides access to research findings and information from anywhere in the U.S.

Water-Related Activities

- initiates targeted educational programs to implement federal regulations and policies
- provides nationwide leadership in adapting and transferring science and technology

Area Offices

Alabama

109D Duncan Hall
Auburn University
Auburn, AL 36849-5612
Phone: (334) 844-4444 Fax: (334) 844-5544
Web site: www.aces.edu

Alaska

University of Alaska
P.O. Box 756180
308 Tanana Loop, Room 101
Fairbanks, AK 99775-6180
Phone: (907) 474-5211 Fax: (907) 474-2631
Web site: www.uaf.edu/coop-ext

American Samoa

American Samoa Community College
P.O. Box 2609
Pago Pago, American Samoa 96799
Phone: (684) 699-9155 Fax: (684) 699-2062
Web site: www.ascc.as

Arkansas

University of Arkansas
Division of Agriculture
Cooperative Extension Service
2301 South University Avenue
Little Rock, AR 72204
Phone: (501) 671-2000 Fax: (501) 661-2209
Web site: www.uaex.edu

Arizona

University of Arizona
P.O. Box 210036
301 Forbes Building
Tucson, AZ 85721-0036
Phone: (520) 621-7205 Fax: (520) 621-1314
Web site: ag.arizona.edu/extension

California

University of California/Davis
ANR Research and Extension Centers
One Shields Avenue
Ag Field Station Building
Davis, CA 95616
Phone: (530) 752-3932 Fax: (530) 752-2196
Web site: universityextension.ucdavis.edu

Colorado

Colorado State University Extension
Campus Delivery 4040
Fort Collins, CO 80523-4040
Phone: (970) 491-6281
Web site: www.ext.colostate.edu

Connecticut

University of Connecticut
W.B. Young Building, Room 231
1376 Storrs Road, Unit 4134
Storrs, CT 06269-4134
Phone: (860) 486-9228 Fax: (860) 486-0264
Web site: www.canr.uconn.edu/ces/index.html

Delaware

University of Delaware
113 Townsend Hall
Newark, DE 19716
Phone: (302) 831-2501 Fax: (302) 831-6758
Web site: ag.udel.edu/extension/index.html

District of Columbia

University of the District of Columbia
4200 Connecticut Avenue, N.W.
Washington, DC 20008
Phone: (202) 274-5000 Fax: (202) 274-7130
Web site: www.udc.edu/ces/

Florida

University of Florida
Box 110210
Gainesville, FL 32611-0210
Phone: (352) 392-1761 Fax: (352) 392-3583
Web site: solutionsforyourlife.ufl.edu/

Georgia

University of Georgia
111 Conner Hall
Athens, GA 30602-7501
Phone: (706) 542-3824
Web site: www.caes.uga.edu/extension/

Guam

University of Guam, UOG Station
Mangilao, Guam 96923
Phone: (671) 735-2092 Fax: (671) 734-5600
Web site: www.uog.edu/

Hawaii

University of Hawaii
1910 East-West Road
Honolulu, HI 96822
Phone: (808) 956-8825 Fax: (808) 956-6539
Web site: www2.ctahr.hawaii.edu/wq/

Idaho

University of Idaho
Agricultural Sciences Building, Room 48
Moscow, ID 83844-2338
Phone: (208) 885-5883 Fax: (208) 885-6654
Web site: www.extension.idaho.edu

Illinois

University of Illinois Extension
214 Mumford Hall (MC-710)
1301 West Gregory Drive
Urbana, IL 61801
Phone: (217) 333-5900
Web site: web.extension.uiuc.edu/state

Indiana

Purdue University
615 State Street
West Lafayette, IN 47907-2053
Phone: (765) 494-8489 Fax: (765) 494-5876
Web site: www.ces.purdue.edu

Iowa

Iowa State University
2150 Beardshear Hall
Ames, IA 50011-2046
Phone: (515) 294-4603 Fax: (515) 294-4715
Web site: www.exnet.iastate.edu

Kansas

Kansas State University
115 Waters Hall
Manhattan, KS 66502
Phone: (785) 532-6147
Web site: www.oznet.ksu.edu

Kentucky

University of Kentucky
S-107 Agriculture Science Building N
Lexington, KY 40546-0091
Phone: (859) 257-4302 Fax: (859) 323-2885
Web site: ces2.ca.uky.edu/ces/

Louisiana

Louisiana State University Agriculture Center
102F Efferson Hall
Baton Rouge, LA 70803
Phone: (225) 578-6083 Fax: (225) 578-4225
Web site: www.lsuagcenter.com

Maine

University of Maine Cooperative Extension
5741 Libby Hall
Orono, ME 04469-5741
Phone: (207) 581-3188 Fax: (207) 581-1387
Web site: www.umext.maine.edu

Maryland

University of Maryland
1296 Symons Hall
College Park, MD 20742-5551
Phone: (301) 405-2072 Fax: (301) 314-9146
Web site: www.agnr.umd.edu/CES

Massachusetts

University of Massachusetts
230 Draper Hall
101 University Drive, Suite C1
Amherst, MA 01002-2376
Phone: (413) 545-4800 Fax: (413) 545-6555
Web site: www.umassextension.org

Michigan

Michigan State University
108 Agriculture Hall
East Lansing, MI 48824
Phone: (517) 355-2308 Fax: (517) 355-6473
Web site: www.msue.msu.edu/msue

Micronesia

College of Micronesia
AES/CES, P.O. Box 159
Kolonias, Pohnpei 96941
Phone: (691) 320-2480 Fax: (691) 320-2479

Minnesota

University of Minnesota
240 Coffey Hall
1420 Eckles Avenue
St. Paul, MN 55108
Phone: (612) 624-2703 Fax: (612) 625-6227
Web site: www.extension.umn.edu

Mississippi

Mississippi State University
Box 9800
Mississippi State, MS 39762
Phone: (662) 325-3006 Fax: (662) 325-1215
Web site: msucare.com

Missouri

University of Missouri Extension
321 University Hall
Columbia, MO 65211
Phone: (573) 882-7754 Fax: (573) 884-4204
Web site: muextension.missouri.edu

Montana

Montana State University Extension Service
P.O. Box 172230
Bozeman, MT 59717-2230
Phone: (406) 994-1750 Fax: (406) 994-1756
Web site: extn.msu.montana.edu

Nebraska

University of Nebraska
211 Agriculture Hall
Lincoln, NE 68583-0703
Phone: (402) 472-2966
Web site: www.extension.unl.edu

Nevada

University of Nevada
Reno MS404
Reno, NV 89557
Phone: (775) 784-7070 Fax: (775) 784-7079
Web site: www.unce.unr.edu

New Hampshire

103 Taylor Hall
59 College Road
Durham, NH 03824
Phone: (603) 862-1520 Fax: (603) 862-1585
Web site: extension.unh.edu

New Jersey

88 Lippman Drive
New Brunswick, NJ 08901-8525
Phone: (732) 932-5000 Fax: (732) 932-6633
Web site: njaes.rutgers.edu

New Mexico

New Mexico State University
P.O. Box 30003, Department 3AE
Las Cruces, NM 88003
Phone: (505) 646-3015
Web site: extension.nmsu.edu

New York

Cornell University
411 ILR Extension
Ithaca, NY 14853-3901
Phone: (607) 255-9298 Fax: (607) 255-0574
Web site: www.cce.cornell.edu

North Carolina

North Carolina State University
Box 7602
Raleigh, NC 27695-7602
Phone: (919) 515-2811 Fax: (919) 515-3135
Web site: www.ces.ncsu.edu

North Dakota

North Dakota State University
Morrill Hall, P.O. Box 6050
Fargo, ND 58105-6050
Phone: (701) 231-8944 Fax: (701) 231-8520
Web site: www.ext.nodak.edu

Northern Marianas

Northern Marianas College
P.O. Box 501250
Saipan, MP 96950
Phone: (670) 234-5498 Fax: (670) 234-1270

Ohio

Ohio State University
Agricultural Administration Building Room 3
2120 Fyffe Road
Columbus, OH 43210
Phone: (614) 292-6181 Fax: (614) 688-3807
Web site: extension.osu.edu

Oklahoma

Oklahoma State University
136 Agriculture Hall
Stillwater, OK 74078
Phone: (405) 744-5398 Fax: (405) 744-5339
Web site: www.dasnr.okstate.edu/oces

Oregon

Oregon State University
101 Ballard Extension Hall
Corvallis, OR 97331-3606
Phone: (541) 737-2713 Fax: (541) 737-4423
Web site: extension.oregonstate.edu

Pennsylvania

Pennsylvania State University
323 Agriculture Administration Building
University Park, PA 16802
Phone: (814) 865-4028 Fax: (814) 863-7815
Web site: www.extension.psu.edu

Puerto Rico Director's Office

University of Puerto Rico
P.O. Box 9031
Mayaguez, PR 00681-9010
Phone: (787) 832-2665
agricultura.uprm.edu/sea

Rhode Island

University of Rhode Island
Cooperative Extension Education Center
3 East Alumni Avenue
Kingston, RI 02881
Phone: (401) 874-2900 Fax: (401) 874-2259
Web site: www.uri.edu/ce

South Carolina

Clemson University
103 Barre Hall
Clemson, SC 29634-0110
Phone: (864) 656-3382 Fax: (864) 656-5819
Web site: www.clemson.edu/extension

South Dakota

South Dakota State University
Agriculture Hall 154
P.O. Box 2207 D
Brookings, SD 57007-9988
Phone: (605) 688-4792
Web site: www3.sdstate.edu/CooperativeExtension

Tennessee

University of Tennessee
2621 Morgan Circle
Knoxville, TN 37996-4530
Phone: (865) 974-7114 Fax: (865) 974-1068
Web site: www.utextension.utk.edu

Texas

Texas A&M University
106 Jack K. Williams Administration Building
7101 TAMU
College Station, TX 77843-7101
Phone: (979) 845-7800
Web site: texasextension.tamu.edu

Utah

Utah State University
4900 Old Main Hill
Logan, UT 84322-4900
Phone: (435) 797-2201 Fax: (435) 797-3268
Web site: extension.usu.edu

Vermont

University of Vermont
19 Roosevelt Highway, Suite 305
Colchester, VT 05446
Phone: (802) 656-2990 Fax: (802) 656-8642
Web site: www.uvm.edu/extension

Virgin Islands

University of the Virgin Islands
RR1, Box 10000
Kingshill, St Croix VI 00850
Phone: (340) 692-4091 Fax: (340) 692-4095
Web site: www.uvi.edu/sites/uvi/Pages/CES-Home.aspx?s=RE

Virginia

Virginia Polytechnic Institute and State University
101 Hutcheson Hall
Blacksburg, VA 24061-0402
Phone: (540) 231-5299 Fax: (540) 231-4370
Web site: www.ext.vt.edu

Washington

Washington State University
P.O. Box 646230
411 Hulbert Hall
Pullman, WA 99164-6248
Phone: (509) 335-2837
Web site: ext.wsu.edu

West Virginia

West Virginia University
Knapp Hall
P.O. Box 6031
Morgantown, WV 26506-6031
Phone: (304) 293-5691
Web site: www.wvu.edu/~exten

Wisconsin

University of Wisconsin
432 North Lake Street
Madison, WI 53706-1498
Phone: (608) 262-3980
Web site: www1.uwex.edu

Wyoming

University of Wyoming
1000 East University Avenue, Dept. 3354
Laramie, WY 82071
Phone: (307) 766-5124
Web site: ces.uwyo.edu

Economic Development Administration (EDA)

U.S. Department of Commerce
Herbert C. Hoover Building
14th Street and Constitution Ave., N.W., Room 7800
Washington, DC 20230
Phone: (202) 482-5081 Fax: (202) 273-0466
Web site: www.eda.gov

Mission

- to lead the federal economic development agenda by promoting innovation and competitiveness, preparing American regions for growth and success in the worldwide economy

Activities

- offers loan guarantees to industrial and commercial firms
- awards grants to plan, implement, and coordinate economic development programs
- gives special economic adjustment assistance to state and local governments to minimize job losses and halt long-term economic deterioration

Water-Related Activities

- awards grants to public and private nonprofit organizations and Indian tribes to help build or expand public facilities essential to industrial or commercial growth

Regional Offices**Atlanta, Georgia**

401 West Peachtree Street, N.W., Suite 1820
Atlanta, GA 30308-3510
Phone: (404) 730-3002 Fax: (404) 730-3025

Areas Served:

- Alabama
- Florida
- Georgia
- Kentucky
- Mississippi
- North Carolina
- South Carolina
- Tennessee

Austin, Texas

504 Lavaca Street, Suite 1100
Austin, TX 78701-2858
Phone: (512) 381-8144 Fax: (512) 381-8177

Areas Served:

- Arkansas
- Louisiana
- New Mexico
- Oklahoma
- Texas

Chicago, Illinois

111 North Canal Street, Suite 855
Chicago, IL 60606-7208
Phone: (312) 353-7706 Fax: (312) 353-8575

Areas Served:

- Illinois
- Indiana
- Michigan
- Minnesota
- Ohio
- Wisconsin

Denver, Colorado

410 17th Street, Suite 250
Denver, CO 80202
Phone: (303) 844-4715 Fax: (303) 844-3968

Areas Served:

- Colorado
- Iowa
- Kansas
- Missouri
- Montana
- Nebraska
- North Dakota
- South Dakota
- Utah
- Wyoming

Philadelphia, Pennsylvania

Curtis Center, Suite 140 South
601 Walnut Street
Philadelphia, PA 19106-3821
Phone: (215) 597-4603 Fax: (215) 597-1063

Areas Served:

- Connecticut
- Delaware
- District of Columbia
- Maine
- Maryland
- Massachusetts
- New Hampshire
- New Jersey
- New York
- Pennsylvania
- Puerto Rico
- Rhode Island
- Vermont
- Virginia
- Virgin Islands
- West Virginia

Seattle, Washington

Jackson Federal Building
915 Second Avenue, Room 1890
Seattle, WA 98174
Phone: (206) 220-7660 Fax: (206) 220-7669

Areas Served:

- Alaska
- American Samoa
- Arizona
- California
- Guam
- Hawaii
- Idaho
- Nevada
- Oregon
- North Marina Islands
- Federated States of Micronesia
- Republic of Marshall Islands
- Republic of Palau
- Washington

U.S. Department of Health and Human Services

200 Independence Avenue, S.W.
Washington, DC 20201
Phone: (202) 619-0257 Toll Free: (877) 696-6775
Web site: www.hhs.gov

Mission

- principal agency for protecting the health of all Americans and providing essential human services, especially for those who are least able to help themselves.

Activities/Programs

- conducts medical and biomedical research
- sponsors and administers programs for the development of health resources, disease prevention and control, and alcohol and drug abuse
- provides resources and expertise to states and other public and private institutions in planning, directing, and delivering physical and mental health care services
- enforces laws to ensure drug safety and efficacy and to protect against impure and unsafe foods, cosmetics, medical devices, and radiation-producing projects

U.S. Environmental Protection Agency (EPA)

Ariel Rios Building
1200 Pennsylvania Avenue N.W.
Washington, DC 20460
EPA Directory Assistance: (202) 272-0167
Web site: www.epa.gov

Mission

- to protect human health and to safeguard the natural environment—air, water, and land—upon which life depends
- to mount an integrated attack on pollution in cooperation with state, tribal, and local governments and other federal agencies
- to serve as the public's advocate for a livable environment

Activities

- provides leadership in the nation's environmental science, research, education, and assessment effort
- works closely with other federal agencies, state and local governments, and Indian tribes to develop and enforce regulations under existing environmental laws

- coordinates and supports research and anti-pollution activities by state, local, and tribal governments; private and public groups; individuals; and educational institutions
- publishes findings when a proposal is unsatisfactory from a public health, welfare, or environmental quality standpoint and issues sanctions or takes other steps to help reach desired levels of environmental quality
- develops national programs, technical policies, and regulations
- provides training, technical direction, support, and evaluates regional activities
- publishes brochures, booklets, studies, and source books on various issues, including drinking water, wastewater education, hazardous wastes, wetlands, public/private partnerships, recycling, technology transfer, solid waste, and Superfund
- supports the Pollution Prevention Information Clearinghouse
- manages various funding and grant programs for states and communities

Drinking Water-Related Activities/Programs

- Office of Ground Water and Drinking Water
www.epa.gov/safewater, (202) 564-3750, which works with states, tribes, and many partners to establish and implement regulations to safeguard public water supplies, coordinates with states and tribes that adopt and enforce these standards, provides grants and technical assistance for groundwater protection and underground injection control, promotes prevention of contamination of drinking water sources
- operates the Office of Water Resource Center, (202) 566-1729, a repository for most of the publications and documents for the Office of Water
- operates Environmental Finance Centers at universities across the U.S. that provide state and local officials with training, advisory services, and analysis on financial trends and techniques (listed in next entry)
- coordinates with the American Indian Environmental Office, (202) 564-2079,
- provides free information about Safe Drinking Water Act (SDWA) regulations and programs to protect drinking water sources through the Safe Drinking Water Hotline, (800) 426-4791

Publications

- publishes a monthly magazine, *EPA Journal*

Area Offices

EPA Region 1

One Congress Street, Suite 1100
Boston, MA 02114-2023
Phone: Within Region 1: (888) 372-7341
Outside Region 1: (617) 918-1111
Web site: *www.epa.gov/region1*

Areas Served:

- Connecticut
- Maine
- Massachusetts
- New Hampshire
- Rhode Island
- Vermont

EPA Region 2

290 Broadway
New York, NY 10007-1866
Phone: (212) 637-3660
Web site: *www.epa.gov/region02*

Areas Served:

- New Jersey
- New York
- Puerto Rico
- U.S. Virgin Islands

EPA Region 3

1650 Arch Street
Philadelphia, PA 19103-2029
Phone: Within Region 3: (800) 438-2474
Outside Region 3: (215) 814-5000
Fax: (215) 814-5103
Web site: *www.epa.gov/region03*

Areas Served:

- Delaware
- District of Columbia
- Maryland
- Pennsylvania
- Virginia
- West Virginia

EPA Region 4

Sam Nunn Atlanta Federal Center
61 Forsyth Street, S.W.
Atlanta, GA 30303-8960
Phone: Within Region 4: (800) 241-1754
Outside Region 4: (404) 562-9900
Web site: *www.epa.gov/region4*

Areas Served:

- Alabama
- Florida
- Georgia
- Kentucky
- Mississippi
- North Carolina
- South Carolina
- Tennessee

EPA Region 5

Ralph Metcalfe Federal Building
77 West Jackson Boulevard
Chicago, IL 60604
Phone: Within Region 5: (800) 621-8431
Outside Region 4: (312) 353-2000
Web site: *www.epa.gov/region5*

Areas Served:

- Illinois
- Indiana
- Michigan
- Minnesota
- Ohio
- Wisconsin

EPA Region 6

First Interstate Bank Tower at Fountain Place
1445 Ross Avenue, Suite 1200
Dallas, TX 75202
Phone: Within Region 6: (800) 887-6063
Outside Region 6: (214) 665-6444
Web site: *www.epa.gov/earth1r6*

Areas Served:

- Arkansas
- Louisiana
- New Mexico
- Oklahoma
- Texas
- Tribes

EPA Region 7

901 North Fifth Street
 Kansas City, KS 66101
 Phone: Within Region 7: (800) 223-0425
 Outside Region 7: (913) 551-7003
 Fax: (913) 551-7066
 Web site: www.epa.gov/region07

Areas Served:

- Iowa
- Missouri
- Kansas
- Nebraska

EPA Region 8

80C-EISC
 1595 Wynkoop Street
 Denver, CO 80202-1129
 Phone: Within Region 8: (800) 227-8917
 Outside Region 8: (303) 312-6312
 Web site: www.epa.gov/region8

Areas Served:

- Colorado
- South Dakota
- Montana
- Utah
- North Dakota
- Wyoming
- 27 Tribal nations

EPA Region 9

75 Hawthorne Street
 San Francisco, CA 94105
 Phone: Within Region 9: (866) 372-9378
 Outside Region 9: (415) 947-8000
 Web site: www.epa.gov/region09

Areas Served:

- Arizona
- Nevada
- California
- Pacific Islands
- Hawaii
- 147 federally recognized tribes and tribal nations

EPA Region 10

1200 Sixth Avenue, Suite 900
 Seattle, WA 98101
 Phone: Within Region 10: (800) 424-4372
 Outside Region 10: (206) 553-1200
 Fax: (206) 553-0165
 Web site: www.epa.gov/region10

Areas Served:

- Alaska
- Washington
- Idaho
- 269 federally recognized Indian tribes
- Oregon

Environmental Finance Program (EFP)

U.S. Environmental Protection Agency
 Environmental Finance Program (Mail Code) 2731R
 Ariel Rios Building
 1200 Pennsylvania Avenue, N.W.
 Washington, DC 20460
Phone: (202) 564-4994 Fax: (202) 565-2587
Web site: www.epa.gov/efinpage

Mission

- assists the public and private sectors in the search for creative approaches to funding environmental programs, projects, and activities; uses leveraging and partnerships to extend the reach and impact of its activities
- the program has three closely related components that provide financial outreach services to the EPA and the regulated community

Activities

- Environmental Financial Advisory Board (EFAB)—a federally chartered advisory committee providing advice to the U.S. Environmental Protection Agency (EPA) administrator and program offices about funding strategies for environmental protection. Members include experts from all levels of government, business, and industry; the finance and banking communities; and national organizations.
- Environmental Finance Center Network—a nationwide university-based organization that seeks innovative solutions for managing the costs of environmental protection
- works with both the public and private sectors to promote a sustainable environment
- provides assistance to state, local, and tribal governments and the private sector in complying with and implementing various federal and state environmental regulations
- provides education, training, and advisory services about such topics as capacity development and utility rate setting
- Environmental Finance Information Network (EFIN)—a Web site offering electronic access to many types of environmental financing alternatives, such as:
 - a comprehensive description of EPA's Environmental Finance Program, and its services, publications, and reports
 - a collection of abstracts of finance publications, reports, and programs
 - news articles, finance legislation, and proceedings
 - complete case studies, published reports, and finance guides and handbooks
 - referrals to people and organizations
 - *Guidebook of Financial Tools*

Centers

Environmental Finance Center
 University of Southern Maine
 34 Bedford Street, P.O. Box 9300
 Portland, ME 04104-9300
 Phone: (207) 228-8594
 Fax: (207) 780-5817
 Web site: <http://efc.muskie.usm.maine.edu>

Environmental Finance Center
 Syracuse University
 621 Skytop Road
 Syracuse, NY 13244
 Phone: (315) 443-4445
 Fax: (315) 443-1329
 Web site: <http://efc.syracusecoe.org/>

Environmental Finance Center
University of Maryland
1104 Preinkert Field House
College Park, MD 20742
Phone: (301) 405-5036
Fax: (301) 314-5639
Web site: www.efc.umd.edu/who.html

Environmental Finance Center
University of North Carolina at Chapel Hill
CB# 3330, Knapp Building
Chapel Hill, NC 27599-3330
Web site: www.efc.unc.edu/index.html

Environmental Finance Center
University of Louisville
426 Bloom Street
Louisville, KY 40208
Phone: (502) 852-1588
Fax: (502) 852-4558
Web Site: <http://cepm.louisville.edu/>

Environmental Finance Center
Cleveland State University
2121 Euclid Avenue, UR (Suite) 120
Cleveland, OH 44115-2214
Phone: (216) 687-2188
Fax: (216) 687-9291
Web site: urban.csuohio.edu/glefc

Environmental Finance Center
New Mexico Institute of Mining and Technology
2445 Alamo SE
Albuquerque, NM 87106
Web site: <http://nmefc.nmt.edu/home.php>

Environmental Finance Center
Dominican University of California
50 Acacia Avenue
San Rafael, CA 94901
Web site: <http://www.efc9.org>

Environmental Finance Center
Boise State University
1910 University Drive
Boise, Idaho 83725-1936
Phone: (208) 426-1567
Fax: (208) 426-3967
Web site: <http://efc.boisestate.edu/efc/>

U.S. Geological Survey (USGS)

Mail Stop 409 National Center
12201 Sunrise Valley Drive
Reston, VA 20192
Phone: 888-ASK-USGS (888-275-8747)
Web site: water.usgs.gov
E-mail: h2oinfo@usgs.gov

Water Program Mission

- to provide reliable, impartial, timely information that is needed to understand the nation's water resources

Water-Related Activities

- works in cooperation with more than 1,500 organizations to monitor the quantity and quality of surface water and groundwater resources at 1.5 million sites across the country
- collects, stores, and distributes different types of water information through the National Water Information System
- supports efforts to use water resources effectively, to solve or mitigate water resource problems and to conduct water resource research
- conducts the National Water-Quality Assessment Program, which provides information on the quality of surface and groundwater sources and on the natural and human factors that affect the quality of these resources
- conducts research on the occurrence, source, fate, and transport of toxic substances in water through the Toxic Substances Hydrology Program
- conducts the Groundwater Resource Program to assess and quantify the nation's groundwater resources

Indian Health Service (IHS)

U.S. Department of Health and Human Services
12300 Twin Brook Parkway
Rockville, MD 20852
Phone: (301) 443-1083 Fax: (301) 443-4794
Web site: www.ihs.gov

Mission

- to raise the physical, mental, social, and spiritual health of American Indians and Alaska Natives to the highest level

Activities

- helps tribes and native corporations develop the capacity to staff and manage health programs
- helps Indian tribes coordinate health planning; obtain and use health resources available through federal, state, and local programs; and operate and evaluate health programs
- conducts research and training to develop new and improved methods of health service delivery
- provides community education programs

Water-Related Activities

- constructs safe water supplies and sanitary waste disposal systems for eligible American Indian and Alaskan native communities
- helps tribes develop and adopt sanitary ordinances/codes
- works to alleviate unsafe water supplies and inadequate waste disposal facilities

Area Offices

Aberdeen

115 Fourth Avenue, S.E.
Aberdeen, SD 57401
Phone: (605) 226-7582 Fax: (605) 226-7321
Web site:
www.ihs.gov/facilityservices/areaoffices/aberdien

Areas Served:

- Iowa
- Nebraska
- North Dakota
- South Dakota

Albuquerque

5300 Homestead Road, N.E.
Albuquerque, NM 87110
Phone: (505) 248-4500 Fax: (505) 248-4115
Web site: www.ihs.gov/facilityservices/areaoffices/albuquerque

Areas Served:

- Southern Colorado
- New Mexico
- Utah
- Texas

Alaska

4141 Ambassador Drive, Suite 300
Anchorage, AK 99508-5928
Phone: (907) 729-3686 Fax: (907) 729-3689
Web site: www.ihs.gov/facilityservices/areaoffices/alaska

Bemidji

522 Minnesota Avenue, N.W., Room 119
Bemidji, MN 56601
Phone: (218) 444-0458 Fax: (218) 444-0461
Web site:
www.ihs.gov/facilityservices/areaoffices/bemidji

Areas Served:

- Indiana
- Michigan
- Wisconsin
- Illinois
- Minnesota

Billings

P.O. Box 36600
2900 Fourth Avenue, North (59101)
Billings, MT 59107
Phone: (406) 247-7099 Fax: (406) 247-7229
Web site:
www.ihs.gov/facilityservices/areaoffices/billings

Areas Served:

- Montana
- Wyoming

California

650 Capital Mall Suite 7-100
Sacramento, CA 95814
Phone: (916) 930-3927 Fax: (916) 930-3952
Web site: www.ihs.gov/facilityservices/areaoffices/california

Nashville

711 Stewarts Ferry Pike
Nashville, TN 37214-2634
Phone: (615) 467-1500 Fax: (615) 467-1501
Web site:
www.ihs.gov/facilityservices/areaoffices/nashville

Areas Served:

- Alabama
- Connecticut
- Florida
- Louisiana
- Maine
- Maryland
- Mississippi
- New York
- North Carolina
- Rhode Island
- Tennessee
- Texas

Navajo

P.O. Box 9020
Window Rock, AZ 86515
Phone: (520) 871-5811 Fax: (520) 871-5896
Web site: www.ihs.gov/facilityservices/areaoffices/navajo

Areas Served:

- Arizona
- New Mexico
- Utah
- Four Corners

Oklahoma

701 Market Drive
Oklahoma City, OK 73114
Phone: (405) 951-3820 Fax: (405) 951-3780
Web site: www.ihs.gov/facilityservices/areaoffices/oklahoma

Areas Served:

- Kansas
- Oklahoma
- Texas

Phoenix

Two Renaissance Square
40 N. Central Avenue, Room 500
Phoenix, AZ 85004
Phone: (602) 364-5039 Fax: (602) 364-5042
Web site:
www.ihs.gov/facilityservices/areaoffices/phoenix

Areas Served:

- Arizona (except Navajo and Tucson areas)
- California
- Nevada
- Utah

Portland

1220 S. W. Third Avenue, Room 476
Portland, OR 97204
Phone: (503) 326-2020 Fax: (503) 326-7280
Web site:
www.ihs.gov/facilityservices/areaoffices/Portland

Areas Served:

- Idaho
- Oregon
- Washington

Tucson

7900 South J. Stock Road
Tucson, AZ 85746-7012
Phone: (520) 295-2405 Fax: (520) 295-2602
Web site: www.ihs.gov/facilitieservices/areaoffices/tucson

Areas Served:

- Southern Arizona

National Institutes of Health (NIH)

U.S. Department of Health and Human Services
9000 Rockville Pike
Bethesda, MD 20892
Phone: (301) 496-4000
Web site: www.nih.gov

Mission

- improves the health of the American people through the activities of its 27 Institutes and Centers

Activities/Programs

- conducts and supports biomedical research into the causes, prevention, and cure of disease
- supports research training
- includes the following programs:

Water-Related Activities

- conducts and supports biomedical research through the National Institute of Environmental Sciences to learn the health effects of various environmental agents that might be found in water and wastewater

Natural Resources Conservation Service (NRCS)

USDA Conservation Planning and Technical Assistance Division
14th and Independence Ave., S.W.
Washington, DC 20250
Phone: (202) 720-8851 Fax: (202) 720-2998
Web site: www.nrcs.usda.gov

Mission

- provides leadership to help people conserve, maintain, and improve our natural resources and environment

Activities

- works with local conservation districts and other partners to help farmers and ranchers develop conservation plans
- conducts the National Resources Inventory of non-federal lands in the U.S. to show natural resource conditions and trends, such as land cover and use, soil erosion, prime farmland, and wetlands
- administers the Wetlands Reserve Program designed to restore, enhance, or create wetland areas
- conducts and publishes soil surveys that describe the physical and chemical characteristics of the soils in the survey area
- manages the Resource Conservation and Development program designed to speed up resource development and environmental protection in multi-county areas through citizen participation
- gathers and tests plant materials to meet special conservation treatment needs
- helps educators plan outdoor classrooms for environmental studies, conducts classes at conservation camps and teacher workshops, and sponsors field days and other adult learning opportunities

Water-Related Activities

- provides assistance to rural and urban communities to help reduce erosion, conserve and protect water, and solve other resource problems
- provides technical assistance to farmers and ranchers to improve water quality, including improving nutrient and pesticide management and reducing soil erosion
- provides onsite technical assistance to plan and apply conservation practices and to help control non-point source pollution of surface and groundwater
- helps urban and rural communities protect, improve, and develop the water and land resources of watersheds up to 25,000 acres through watershed protection and flood prevention projects
- provides estimates of annual water availability, spring runoff, and summer stream flows

State Offices

The Natural Resources Conservation Service has offices at state and county levels, as well as in the Caribbean area and Pacific Basin. For information on conservation for a specific state or county, call the state office.

Alabama

P.O. Box 311
3381 Skyway Drive
Auburn, AL 36830-6443
Phone: (334) 887-4500 Fax: (334) 887-4551
Web site: www.al.nrcs.usda.gov

Alaska

800 West Evergreen Avenue, Suite 100
Palmer, AK 99645
Phone: (907) 761-7760 Fax: (907) 761-7790
Web site: www.ak.nrcs.usda.gov

Arizona

230 N. First Avenue, Suite 509
Phoenix, AZ 85003-1733
Phone: (602) 280-8801 Fax: (602) 280-8809
Web site: www.az.nrcs.usda.gov

Arkansas

Federal Building, Room 3416
700 W. Capitol Avenue
Little Rock, AR 72201-3225
Phone: (501) 301-3121 Fax: (501) 301-3194
Web site: www.ar.nrcs.usda.gov

California

430 G Street, #4164
Davis, CA 95616-4164
Phone: (530) 792-5600 Fax: (530) 792-5790
Web site: www.ca.nrcs.usda.gov

Caribbean Area

IBM Plaza, Suite 604
654 Munoz Rivera Avenue
Hato Rey, PR 00918-4123
Phone: (787) 766-5206 Fax: (787) 766-5987
Web site: www.pr.nrcs.usda.gov

Colorado

655 Parfet Street, Suite 201
Lakewood, CO 80215-5517
Phone: (720) 544-2810 Fax: (720) 544-2962
Web site: www.co.nrcs.usda.gov

Connecticut

344 Mellow Road, Suite A
Tolland, CT 06084-3917
Phone: (860) 871-4011 Fax: (860) 871-4054
Web site: www.ct.nrcs.usda.gov

Delaware

1203 College Park Drive, Suite 101
Dover, DE 19904-8713
Phone: (302) 678-4160 Fax: (302) 678-0843
Web site: www.de.nrcs.usda.gov

Florida

2614 N.W. 43rd Street
P.O. Box 141510
Gainesville, FL 32614-1510
Phone: (352) 338-9500 Fax: (352) 338-9574
Web site: www.fl.nrcs.usda.gov

Georgia

Federal Building, Mail Stop 200
355 E. Hancock Avenue
Athens, GA 30601
Phone: (706) 546-2272 Fax: (706) 546-2120
Web site: www.ga.nrcs.usda.gov

Hawaii

300 Ala Moana Boulevard, Room 4-118
Honolulu, HI 96850
Phone: (808) 541-2600 Fax: (808) 541-1335
Web site: www.hi.nrcs.usda.gov

Idaho

9173 W. Barnes Drive, Suite C
Boise, ID 83709-1574
Phone: (208) 378-5700 Fax: (208) 378-5735
Web site: www.id.nrcs.usda.gov

Illinois

2118 W. Park Court
Champaign, IL 61821
Phone: (217) 353-6600 Fax: (217) 353-6676
Web site: www.il.nrcs.usda.gov

Indiana

6013 Lakeside Boulevard
Indianapolis, IN 46278-2933
Phone: (317) 290-3200 ext. 3 Fax: (317) 290-3225
Web site: www.in.nrcs.usda.gov

Iowa

210 Walnut Street, Room 693
Des Moines, IA 50309
Phone: (515) 284-4769 Fax: (515) 284-4394
Web site: www.ia.nrcs.usda.gov

Kansas

760 South Broadway
Salina, KS 67401-4642
Phone: (785) 823-4500 Fax: (785) 823-4540
Web site: www.ks.nrcs.usda.gov

Kentucky

771 Corporate Drive, Suite 210
Lexington, KY 40503
Phone: (859) 224-7350 Fax: (859) 224-7399
Web site: www.ky.nrcs.usda.gov

Louisiana

3737 Government Street
Alexandria, LA 71302
Phone: (318) 473-7751 Fax: (318) 473-7626
Web site: www.la.nrcs.usda.gov

Maine

967 Illinois Avenue, Suite 3
Bangor, ME 04401
Phone: (207) 990-9100 Fax: (207) 990-9599
Web site: www.me.nrcs.usda.gov

Maryland

John Hanson Business Center
339 Busch's Frontage Road, Suite 301
Annapolis, MD 21401-5543
Phone: (410) 757-0861 Fax: (410) 757-0687
Web site: www.md.nrcs.usda.gov

Massachusetts

451 West Street
Amherst, MA 01002-2995
Phone: (413) 253-4350 Fax: (413) 253-4375
Web site: www.ma.nrcs.usda.gov

Michigan

3001 Coolidge Road, Suite 250
 East Lansing, MI 48823
 Phone: (517) 324-5270 Fax: (517) 324-5171
 Web site: www.mi.nrcs.usda.gov

Minnesota

375 Jackson Street, Suite 600
 St. Paul, MN 55101
 Phone: (651) 602-7900 Fax: (651) 602-7914
 Web site: www.mn.nrcs.usda.gov

Mississippi

100 W. Capitol Street, Suite 1321
 Jackson, MS 39269
 Phone: (601) 965-5205 Fax: (601) 965-4940
 Web site: www.ms.nrcs.usda.gov

Missouri

Parkade Center, Suite 250
 601 Business Loop, 70 W.
 Columbia, MO 65203-2546
 Phone: (573) 876-0900 Fax: (573) 876-0913
 Web site: www.mo.nrcs.usda.gov

Montana

Federal Building, Room 443
 10 E. Babcock Street
 Bozeman, MT 59715-4704
 Phone: (406) 587-6811 Fax: (406) 587-6761
 Web site: www.mt.nrcs.usda.gov

Nebraska

100 Centennial Mall, N.
 Federal Building, Room 152
 Lincoln, NE 68508-3866
 Phone: (402) 437-5300 Fax: (402) 437-5327
 Web site: www.ne.nrcs.usda.gov

Nevada

1365 Corporate Boulevard
 Reno, NV 89502-7102
 Phone: (775) 857-8500 Fax: (775) 857-8525
 Web site: www.nv.nrcs.usda.gov

New Hampshire

Federal Building, 2 Madbury Road
 Durham, NH 03824-2043
 Phone: (603) 868-7581 Fax: (603) 868-5301
 Web site: www.nh.nrcs.usda.gov

New Jersey

220 Davidson Avenue, 4th Floor
 Somerset, NJ 08873
 Phone: (732) 537-6040 Fax: (732) 537-6095
 Web site: www.nj.nrcs.usda.gov

New Mexico

6200 Jefferson, N.E., Suite 305
 Albuquerque, NM 87109
 Phone: (800) 410-2067 Fax: (505) 761-4462
 Web site: www.nm.nrcs.usda.gov

New York

441 South Salina Street
 Fifth Floor, Suite 354
 Syracuse, NY 13202-2450
 Phone: (315) 477-6504 Fax: (315) 477-6560
 Web site: www.ny.nrcs.usda.gov

North Carolina

4407 Bland Road, Suite 117
 Raleigh, NC 27609-6293
 Phone: (919) 873-2100 Fax: (919) 873-2156
 Web site: www.nc.nrcs.usda.gov

North Dakota

220 East Rpsser Avenue
 Bismarck, ND 58501
 Phone: (701) 530-2000 Fax: (701) 530-2109
 Web site: www.nd.nrcs.usda.gov

Ohio

200 N. High Street, Room 522
 Columbus, OH 43215
 Phone: (614) 255-2472 Fax: (614) 255-2500
 Web site: www.oh.nrcs.usda.gov

Oklahoma

100 USDA, Suite 206
 Stillwater, OK 74074-2655
 Phone: (405) 742-1204 Fax: (405) 742-1201
 Web site: www.ok.nrcs.usda.gov

Oregon

1201 N.E. Lloyd Boulevard, Suite 900
 Portland, OR 97232
 Phone: (503) 414-3200 Fax: (503) 414-3103
 Web site: www.or.nrcs.usda.gov

Pacific Basin

FHB Building, Suite 301
 400 Route 8
 Mongmong, GU 96910
 Phone: (671) 472-7490 Fax: (671) 472-7288
 Web site: gu.nrcs.usda.gov

Pennsylvania

One Credit Union Place, Suite 340
 Harrisburg, PA 17110-2993
 Phone: (717) 237-2100 Fax: (717) 237-2238
 Web site: www.pa.nrcs.usda.gov

Rhode Island

60 Quaker Lane, Suite 46
 Warwick, RI 02886-0111
 Phone: (401) 828-1300 Fax: (401) 828-0433
 Web site: www.ri.nrcs.usda.gov

South Carolina

Strom Thurmond Federal Building
 1835 Assembly Street, Room 950
 Columbia, SC 29201
 Phone: (800) 384-8732 Fax: (803) 253-3670
 Web site: www.sc.nrcs.usda.gov

South Dakota

200 Fourth Street, S.W., Room 203
Huron, SD 57350
Phone: (605) 352-1200 Fax: (605) 352-1288
Web site: www.sd.nrcs.usda.gov

Tennessee

675 U.S. Courthouse
801 Broadway
Nashville, TN 37203
Phone: (615) 277-2531 Fax: (615) 277-2577
Web site: www.tn.nrcs.usda.gov

Texas

101 S. Main Street
Temple, TX 76501-7602
Phone: (254) 742-9800 Fax: (254) 742-9819
Web site: www.tx.nrcs.usda.gov

Utah

125 S. State Street, Room 4402
Salt Lake City, UT 84138-1100
Phone: (801) 524-4550 Fax: (801) 524-4403
Web site: www.ut.nrcs.usda.gov

Vermont

356 Mountain View Drive, Suite 105
Colchester, VT 05446
Phone: (802) 951-6795 Fax: (802) 951-6327
Web site: www.vt.nrcs.usda.gov

Virginia

Culpepper Building, Suite 209
1606 Santa Rosa Road
Richmond, VA 23229-5014
Phone: (804) 287-1691 Fax: (804) 287-1737
Web site: www.va.nrcs.usda.gov

Washington

316 W. Boone Avenue, Suite 450
Spokane, WA 99201-2348
Phone: (509) 323-2900 Fax: (509) 323-2909
Web site: www.wa.nrcs.usda.gov

West Virginia

75 High Street, Room 301
Morgantown, WV 26505
Phone: (304) 284-7540 Fax: (304) 284-4839
Web site: www.wv.nrcs.usda.gov

Wisconsin

8030 Excelsior Drive
Madison, WI 53717-2906
Phone: (608) 662-4422 Fax: (608) 662-4430
Web site: www.wi.nrcs.usda.gov

Wyoming

Federal Office Building
P.O. Box 33124
100 East B Street, Room 3124
Casper, WY 82602-5011
Phone: (307) 233-6750 Fax: (307) 233-6753
Web site: www.wy.nrcs.usda.gov

National Technical Information Service (NTIS)

U.S. Department of Commerce
5285 Port Royal Road
Springfield, VA 22161
Phone: (703) 605-6000 Fax: (703) 605-6900
Web site: www.ntis.gov

Mission

- the federal government's central source for the sale of scientific, technical, engineering, and business information produced by or for the U.S. government
- nearly three million products are available from NTIS in a variety of formats, including electronic download, online access, computer products, multimedia, microfiche, and paper.

Water-Related Activities

- houses the NTIS Bibliographic Database, which contains summaries of government-sponsored studies since 1964

Publications

- *NTIS Alert*, a semi-monthly publication that focuses on agribusiness, the environment, manufacturing, engineering, health, and urban planning
- *S&T on CD*, a twice monthly CD containing full text documents in your choice of 39 subject areas.

Rural Utilities Service (RUS)

U.S. Department of Agriculture
Water Programs Division
1400 Independence Avenue, S.W.
Washington, DC 20250
Phone: (202) 720-9583 Fax: (202) 690-0649
Web site: www.usda.gov/rus

Mission

- provides financial and managerial assistance to rural areas through various loan and grant programs for three main groups: telecommunications, electric utilities, and water systems and/or waste disposal systems
- assists in developing national strategies for rural economic development
- works with other federal, state, and nonprofit organizations to provide support to rural community utilities

Water-Related Loan Activities

- makes loans and grants available to rural communities (populations of 10,000 or fewer) for running water, sewage disposal, solid waste disposal, and storm drainage systems
- authorizes water and waste disposal loans to public and quasi-public bodies, nonprofit associations, and some Indian tribes

- offers credit (loans, grants, guarantees) at reasonable terms for rural areas unable to obtain credit from others
- helps reduce costs for rural utilities users through credit and direct funding
- provides grants for up to 75 percent of eligible project costs to certain low-income communities
- funds the Rural Water Circuit Rider program to provide hands-on technical assistance to rural water systems
- provides technical assistance and training grants

Note: RUS loans and grants are administered through Rural Development (formerly Farmers Home Administration) offices. Local offices are listed in telephone directories under "Federal Government" or "U.S. Department of Agriculture."

State Rural Development Offices

Alabama

Suite 601, Sterling Centre
4121 Carmichael Road
Montgomery, AL 36106-3683
Phone: (334) 279-3400 Fax: (334) 279-3403
Web site: www.rurdev.usda.gov/al

Alaska

800 W. Evergreen, Suite 201
Palmer, AK 99645
Phone: (907) 761-7705 Fax: (907) 761-7783
Web site: www.rurdev.usda.gov/ak

Arizona

Phoenix Corporate Center
230 North 1st Avenue, Suite 206
Phoenix, AZ 85003
Phone: (602) 280-8701 Fax: (602) 280-8770
Web site: www.rurdev.usda.gov/az

Arkansas

700 W. Capital Avenue, Room 3416
Little Rock, AR 72201-3225
Phone: (501) 301-3200 Fax: (501) 301-3278
Web site: www.rurdev.usda.gov/ar

California

430 G Street, Agency 4169
Davis, CA 95616-4169
Phone: (530) 792-5800 Fax: (530) 792-5837
Web site: www.rurdev.usda.gov/ca

Colorado

655 Parfet Street, Room E-100
Lakewood, CO 80215
Phone: (720) 544-2903 Fax: (720) 544-2981
Web site: www.rurdev.usda.gov/co

Delaware/Maryland

1221 College Park Drive, Suite 200
Dover, DE 19904
Phone: (302) 857-3585 Fax: (302) 857-3640
Toll Free: (800) 670-6553
Web site: www.rurdev.usda.gov/de

Florida/Virgin Islands

P.O. Box 147010
Gainesville, FL 32614
Phone: (352) 338-3402 Fax: (352) 338-3405
Web site: www.rurdev.usda.gov/fl

Georgia

Stephens Federal Building
355 East Hancock Avenue
Athens, GA 30601-2768
Phone: (706) 546-2162 Fax: (706) 546-2152
Web site: www.rurdev.usda.gov/ga

Hawaii-Western Pacific

Room 311, Federal Building
154 Waiuanuenue Avenue
Hilo, HI 96720
Phone: (808) 933-8380 Fax: (808) 933-8327
Web site: www.rurdev.usda.gov/hi

Idaho

9173 W. Barnes Street, Suite A1
Boise, ID 83709
Phone: (208) 378-5600 Fax: (208) 378-5643
Web site: www.rurdev.usda.gov/id

Illinois

2118 W. Park Court, Suite A
Champaign, IL 61821
Phone: (217) 403-6200 Fax: (217) 403-6243
Web site: www.rurdev.usda.gov/il

Indiana

5975 Lakeside Boulevard
Indianapolis, IN 46278
Phone: (317) 290-3100 Fax: (317) 290-3095
Web site: www.rurdev.usda.gov/in

Iowa

873 Federal Building
210 Walnut Street
Des Moines, IA 50309
Phone: (515) 284-4663 Fax: (515) 284-4859
Web site: www.rurdev.usda.gov/ia

Kansas

1303 First American Place, Suite 100
Topeka, KS 66604
Phone: (785) 271-2700 Fax: (785) 271-2708
Web site: www.rurdev.usda.gov/ks

Kentucky

771 Corporate Drive, Suite 200
Lexington, KY 40503-5477
Phone: (859) 224-7336 Fax: (859) 224-7340
Web site: www.rurdev.usda.gov/ky

Louisiana

3727 Government Street
Alexandria, LA 71302
Phone: (318) 473-7921 Fax: (318) 473-7829
Web site: www.rurdev.usda.gov/la

Maine

967 Illinois Avenue, Suite 4
P.O. Box 405
Bangor, ME 04402-0405
Phone: (207) 990-9121 Fax: (207) 990-9129
Web site: www.rurdev.usda.gov/me

Massachusetts/Rhode Island/Connecticut

451 West Street
Amherst, MA 01002-2953
Phone: (413) 253-4302 Fax: (413) 253-4347
Web site: www.rurdev.usda.gov/ma

Michigan

3001 Coolridge Road, Suite 200
East Lansing, MI 48823
Phone: (517) 324-5100 Fax: (517) 324-5225
Web site: www.rurdev.usda.gov/mi

Minnesota

410 Farm Credit Service Building
375 Jackson Street
St. Paul, MN 55101
Phone: (612) 602-7800 Fax: (612) 602-7824
Web site: www.rurdev.usda.gov/mn

Mississippi

Federal Building, Suite 831
100 W. Capitol Street
Jackson, MS 39269
Phone: (601) 965-5460 Fax: (601) 965-4566
Web site: www.rurdev.usda.gov/ms

Missouri

601 Business Loop 70 West
Parkade Center, Room 235
Columbia, MO 65203
Phone: (573) 876-0976 Fax: (573) 876-0977
Web site: www.rurdev.usda.gov/mo

Montana

900 Technology Boulevard, Suite B
P.O. Box 850
Bozeman, MT 59771
Phone: (406) 585-2580 Fax: (406) 585-2565
Web site: www.rurdev.usda.gov/mt

Nebraska

Federal Building, Room 152
100 Centennial Mall North
Lincoln, NE 68508
Phone: (402) 437-5551 Fax: (402) 437-5408
Web site: www.rurdev.usda.gov/ne

Nevada

1390 S. Curry Street
Carson City, NV 89703-9910
Phone: (775) 887-1222 Fax: (775) 885-0841
Web site: www.rurdev.usda.gov/nv

New Jersey

800 Midlantic Drive, 5th Floor, Suite 500
Mt. Laurel, NJ 08054
Phone: (856) 787-7700 Fax: (856) 787-7783
Web site: www.rurdev.usda.gov/nj

New Mexico

6200 Jefferson Street, N.E., Room 255
Albuquerque, NM 87109
Phone: (505) 761-4950 Fax: (505) 761-4976
Web site: www.rurdev.usda.gov/nm

New York

441 S. Salina Street, Suite 357
Syracuse, NY 13202
Phone: (315) 477-6433 Fax: (315) 477-6438
Web site: www.rurdev.usda.gov/ny

North Carolina

4405 Bland Road, Suite 260
Raleigh, NC 27609
Phone: (919) 873-2000 Fax: (919) 873-2075
Web site: www.rurdev.usda.gov/nc

North Dakota

Federal Building, Room 208
220 E. Rosser Avenue
P.O. Box 1737
Bismark, ND 58502
Phone: (701) 530-2037 Fax: (701) 530-2111
Web site: www.rurdev.usda.gov/nd

Ohio

Federal Building, Room 507
200 N. High Street
Columbus, OH 43215
Phone: (614) 255-2500 Fax: (614) 469-5600
Web site: www.rurdev.usda.gov/oh

Oklahoma

USDA Agricultural Center, Suite 108
Stillwater, OK 74074-2654
Phone: (405) 742-1000 Fax: (405) 742-1005
Web site: www.rurdev.usda.gov/ok

Oregon

1201 NE Lloyd Blvd, Suite 801
 Portland, OR 97232
 Phone: (503) 414-3300 Fax: (503) 414-3392
 Web site: www.rurdev.usda.gov/or

Pennsylvania

One Credit Union Place, Suite 330
 Harrisburg, PA 17110-2996
 Phone: (717) 237-2299 Fax: (717) 237-2191
 Web site: www.rurdev.usda.gov/pa

Puerto Rico

IBM Building
 654 Munoz Rivera Avenue, Suite 601
 San Juan, PR 00918
 Phone: (787) 766-5095 Fax: (787) 766-5844
 Web site: www.rurdev.usda.gov/pr

South Carolina

Strom Thurmond Federal Building
 1835 Assembly Street, Room 1007
 Columbia, SC 29201
 Phone: (803) 765-5163 Fax: (803) 765-5633
 Web site: www.rurdev.usda.gov/sc

South Dakota

Federal Building, Room 210
 200 4th Street S.W.
 Huron, SD 57350-2477
 Phone: (605) 352-1100 Fax: (605) 352-1146
 Web site: www.rurdev.usda.gov/sd

Tennessee

3322 W. End Avenue, Room 300
 Nashville, TN 37203-1071
 Phone: (800) 342-3149 or (615) 783-1300
 Fax: (615) 783-1301
 Web site: www.rurdev.usda.gov/tn

Texas

Federal Building, Room 102
 101 S. Main
 Temple, TX 76501
 Phone: (254) 742-9700 Fax: (254) 742-9709
 Web site: www.rurdev.usda.gov/tx

Utah

Wallace F. Bennett Federal Building, Room 4311
 125 S. State Street
 P.O. Box 11350
 Salt Lake City, UT 84137-0350
 Phone: (801) 524-4321 Fax: (801) 524-4406
 Web site: www.rurdev.usda.gov/ut

Vermont/New Hampshire

City Center, 3rd Floor
 89 Main Street
 Montpelier, VT 05602
 Phone: (802) 828-6010 Fax: (802) 828-6018
 Web site: www.rurdev.usda.gov/vt

Virginia

Culpepper Building, Suite 238
 1606 Santa Rosa Road
 Richmond, VA 23229-5014
 Phone: (804) 287-1550 Fax: (804) 287-1718
 Web site: www.rurdev.usda.gov/va

Washington

1835 Black Lake Boulevard, S.W., Suite B
 Olympia, WA 98512-5715
 Phone: (360) 704-7740 Fax: (360) 704-7742
 Web site: www.rurdev.usda.gov/wa

West Virginia

Room 320 Federal Building
 75 High Street
 Morgantown, WV 26505
 Phone: (304) 284-4860 Fax: (304) 284-4893
 Web site: www.rurdev.usda.gov/wv

Wisconsin

4949 Kirschling Court
 Stevens Point, WI 54481
 Phone: (715) 345-7600 Fax: (715) 345-7669
 Web site: www.rurdev.usda.gov/wi

Wyoming

100 East B Street, Room 1005
 P.O. Box 820
 Casper, WY 82602
 Phone: (307) 261-6300 Fax: (307) 261-6327
 Web site: www.rurdev.usda.gov/wy

TECHNOLOGY

Troubling You

Operating a water or wastewater utility has never been easy. And with new technologies and increasing regulations, the job just keeps getting more difficult.

If you have questions about a particular technology or about other aspects of running your system, the National Environmental Services Center's (NESC) technical staff may have the answers you need. Our engineers, certified operators, and support staff have decades of experience working with small water and wastewater systems.

Call us at (800) 624-8301 and select option 3 to speak with one of our technical assistance specialists. Even though many of our customers find our experience and information invaluable, we don't charge for the call or the advice. It's free!

Give our **FREE** Technical Assistance line a call!

800 624 8301 X 3

or email info@mail.nesc.wvu.edu with your question



American Backflow Prevention Association (ABPA)

P.O. Box 3051
Bryan, TX 77805-3051
Phone: (979) 846-7606 Fax: (979) 846-7607
Web site: www.abpa.org

Mission

- to involve all people in protecting public health by protecting the drinking water through cross-connection control and backflow prevention
- through its regions and local chapters, is committed to providing educational programs, technical assistance, and public awareness in the field of backflow prevention to all water consumers today and into the 21st Century and beyond

Water-Related Activities

- informs the public about safe drinking water
- sponsors an annual international conference that provides activities and information about backflow prevention
- maintains a video library of the seminars held at their annual conference
- publishes and distributes public education information

Publications

- *ABPA News*, a bimonthly publication that addresses cross-connection control issues

American Council of Engineering Companies

1015 Fifteenth Street, N.W.
Washington, DC 20005-2605
Phone: (202) 347-7474 Fax: (202) 898-0068
Web site: www.acec.org

Mission

- a national membership of engineering firms
- strengthens the business environment and image of member firms, focusing on quality professional services in a competitive global marketplace

Activities

- provides representation, information, training, resources, and other tools to member firms
- ensures that ethical standards are maintained
- helps enact national, state, and local legislation affecting members' interests
- supports and assists the advancement of the science and practice of engineering

Water-Related Activities

- provides information, resources, and educational programs to engineers working on drinking water projects

American Ground Water Trust

50 Pleasant Street, Suite 2
Concord, NH 03301
Phone: (603) 228-5444 Fax: (603) 228-6557
Web sites: www.agwt.org and www.privatewell.com

Mission

- promotes efficient and effective ground water management
- communicates the environmental and economic value of ground water
- showcases ground water science and technology solutions
- increases citizen, community and decision-maker awareness
- facilitates stakeholder participation in water resource decisions

Water-Related Activities

- provides web-based information for well owners
- conference and workshop programs promoting sustainable use and resource protection
- hosts the Ground Water Institute for Teachers program around the country

Publications

- offers educational products and publications

American Institute of Hydrology (AIH)

1230 Lincoln Drive
Carbondale, IL 62901-6603
Phone: (618) 453-7809
E-mail: aih@engr.siu.edu
Web site: www.aihydrology.org

Mission

- a nonprofit scientific and educational organization that certifies professionals in all fields of hydrology

Water-Related Activities

- provides advice and guidance concerning activities related to the hydrologic profession
- provides hydrology education and training
- establishes standards and procedures to certify individuals in hydrology and hydrogeology

Publications

- *AIH Bulletin*, a quarterly publication
- *AIH Registry of Professionals*
- *Hydrological Science and Technical Journal*

American Public Health Association (APHA)

800 I Street, N.W.
Washington, DC 20001-3710
Phone: (202) 777-2742 Fax: (202) 777-2534
Web site: www.apha.org

Mission

- to improve the public's health, promote the scientific and professional foundation of public health practice and policy, advocate the conditions for a healthy society, emphasize prevention and enhance the ability of members to promote and protect environmental community health

Activities

- holds an annual meeting of public health professionals
- helps influence public health policy through committees and coalitions with related groups
- provides continuing education credits to professionals
- helps set public health standards
- offers public health resources, such as books and manuals

Publications

- American Journal of Public Health*, a monthly peer-reviewed journal
- The Nation's Health*, APHA's monthly newspaper focusing on public health issues
- Inside Public Health*, a monthly e-newsletter communicating important activities and announcements to Association members

American Public Works Association (APWA)

2345 Grand Boulevard, Suite 700
Kansas City, MO 64108-2625
Phone: (816) 472-6100 or (800) 848-APWA
Fax: (816) 472-1610
Web site: www.apwa.net

Washington, D.C. Office
1401 K Street N.W., 11th Floor
Washington, DC 20005
Phone: (202) 408-9541 Fax: (202) 408-9542

Mission

- promotes professional excellence, understanding of, and competency and credibility in public works

Activities

- conducts public works studies through the APWA Research Foundation
- sponsors the International Public Works Congress and Equipment Show

- conducts surveys and research projects through the APWA Institutes for Professional Development
- provides continuing education and training programs through the APWA Education Foundation

Publications

- APWA Reporter*, a monthly newsletter covering public works news, reports on activities, technical articles, and job openings
- Publications List*, a list of water resources
- a variety of special reports, books, and manuals on public works, and maintains a list of other books of interest to public works officials

American Society of Civil Engineers (ASCE)

1801 Alexander Bell Drive
Reston, VA 20191-4400
Phone: (800) 548-2723 or (703) 295-6300
Fax: (703) 295-6333
Web site: www.asce.org

Mission

- to provide essential value to its members, their careers, their partners and the public by developing leadership, advancing technology, advocating lifelong learning, and promoting the profession

Activities

- sponsors an annual convention
- develops technical codes and standards that often are adopted by federal, state, and local governments
- works closely with Congress, the White House, federal agencies and state governments to build sound national policy on engineering issues
- informs civil engineers about new developments in the field through its 15-20 technical conferences

Publications

- Civil Engineering*, a monthly magazine
- ASCE News*, a monthly newspaper
- 29 other technical and professional journals

American Water Resources Association (AWRA)

P.O. Box 1626
4 West Federal Street
Middleburg, VA 20118-1626
Phone: (540) 687-8390 Fax: (540) 687-8395
Web site: www.awra.org

Mission

- a member association dedicated to advancing interdisciplinary water resources research, planning, management, development, and education

- works to increase social awareness and encourage action on issues that directly affect the environment

Water-Related Activities

- provides information about the physical, biological, economic, social, political, legal, and engineering aspects of water-related problems through conferences and publications
- works to establish a common meeting ground for physical, biological, and social scientists; engineers; and others concerned with water resources

Publications

- *The Journal of the American Water Resources Association*, a bimonthly journal
- *Water Resources IMPACT*, a bimonthly magazine
- *AWRA Conference Proceedings*

AWRA State Section

The following states have AWRA state section offices. For more information, contact the AWRA national office or the AWRA Web site.

- | | |
|-------------------------|---------------------------------|
| • Alabama | • New Mexico |
| • Alaska | • North Carolina |
| • California (southern) | • Ohio |
| • California (northern) | • Pennsylvania and Philadelphia |
| • Colorado | • Tennessee |
| • Delaware | • Texas |
| • Florida | • Utah |
| • Georgia | • Washington |
| • Illinois | • National Capitol |
| • Indiana | • Wisconsin |
| • Montana | • Wyoming |
| • New Jersey | |

American Water Works Association (AWWA)

6666 West Quincy Avenue
Denver, CO 80235

Phone: (303) 794-7711 Fax: (303) 795-1440

Web site: www.awwa.org

Government Affairs Office

1300 I Street N.W., Suite 701
Washington, DC 20005-3314
Phone: (202) 628-8303

Mission

- an international membership association of water professionals and others interested in improving drinking water quality
- serves as a voice of the water supply industry by providing information about water supply design, construction, operation, treatment, distribution, and management

Activities

- holds national meetings, seminars, and conferences, including the annual conference and exposition and the annual distribution system symposium
- develops product and procedural standards
- maintains an office in Washington, D.C., to assist members in dealing with federal agencies and programs

Water-Related Activities

- shapes and provides direction for the water supply field
- develops and manages WATERNET, a database of water supply articles
- educates the public about water issues
- maintains Water for People, a nonprofit organization that works worldwide on public health projects in the areas of drinking water and sanitation
- sponsors the annual National Drinking Water Week in May

Publications

- *Journal AWWA*, a monthly professional and scholarly magazine that provides information about issues and trends in the water industry
- *Waterweek*, a weekly e-newsletter for AWWA members with late-breaking water industry news, legislative updates, and U.S. EPA activities
- *OpFlow*, a monthly "how-to" publication for water professionals
- *AWWA Streamlines*, a bi-weekly electronic newsletter
- publishes a directory of suppliers, contractors, consultants, and manufacturers' agents, as well as other publications on various aspects of water

Association of Boards of Certification

208 Fifth Street, Suite 201
Ames, IA 50010-6259

Phone: (515) 232-3623 Fax: (515) 232-3778

Web site: www.abccert.org

Mission

- dedicated to protecting public health and the environment by advancing the quality and integrity of environmental certification programs through innovative technical support services, effective information exchange, professional and cost-effective examination services, and other progressive services for members

Activities

- promote certification as a means of protecting public health and the environment
- advance the quality and integrity of environmental certification programs
- define and maintain internationally recognized qualifications for certification
- promote uniformity of standards and practices in certification

- facilitate the transfer of certification between certifying authorities
- assist newly created authorities in establishing initial policies and procedures
- facilitate the transfer of certification between certifying authorities

Publications

- *The Certifier*, a monthly newsletter dedicated to certification issues and ABC's activities
- *The Directory*, Certification Program Standards, "Need-to-Know" Criteria and exam validation guidelines are key industry publications available to members

Association of State and Interstate Water Pollution Control Administrators (ASIWPCA)

1221 Connecticut Avenue, N.W., Floor 2
Washington, DC 20036
Phone: (202) 756-0600 Fax: (202) 756-0605
Web site: www.asiwPCA.org

Mission

- works to maintain and enhance the quality of the nation's water resources

Activities

- informs Congress and the general public about state program issues and needs
- encourages cooperation among state, territorial, and interstate agencies, the U.S. EPA, and other government and public entities
- keeps states informed about relevant national activities and ensures that states' concerns are heard during the development of federal laws, regulations, and policies

Water-Related Activities

- exchanges information about surface and ground-water quality management and related scientific, technical, administrative, and legal matters
- provides a forum for discussing program-related and management issues shared by state, territorial, and interstate water pollution control administrators
- helps the nation's governors develop water-related policies by providing technical assistance and information
- promotes public awareness of the states' efforts and accomplishments in national clean water programs

Association of State Drinking Water Administrators (ASDWA)

1401 Wilson Boulevard, Suite 1225
Arlington, VA 22209
Phone: (703) 812-9505 Fax: (703) 812-9506
Web site: www.asdwa.org

Mission

- a nonprofit membership association that serves state drinking water programs
- works to protect the public health by assuring high quality drinking water

Water-Related Activities

- promotes drinking water programs at local, state, and federal levels
- encourages experience exchange among state drinking water programs
- provides expertise to organizations with interest in drinking water
- represents states on issues related to the Safe Drinking Water Act
- informs Congress on key issues related to drinking water, including appropriations, new legislation, contaminants of concern, and program efficiency and effectiveness
- promotes drinking water programs at the state and federal levels
- holds an annual conference to discuss drinking water topics such as new regulations, primacy, resources, small systems, and effective delivery of drinking water programs
- conducts an annual winter meeting for state drinking water administrators and their staffs
- co-sponsors workshops or meetings with the EPA and other professional organizations on issues of concern to state drinking water administrators

Publications

- *Weekly Update*, a newsletter covering late-breaking legislative, regulatory, and policy issues of special interest to state drinking water officials
- produces a number of special reports about drinking water issues and state drinking water programs

State Drinking Water Programs

Alabama Department of Environmental Management

Drinking Water Division
P.O. Box 30146
Montgomery, AL 6130-1463
Phone: (334) 279-7823 Fax: (334) 279-3051
Web site: www.adem.state.al.us/WaterDivision/WaterDivisionPP.htm

Alaska Department of Environmental Conservation

Division of Environmental Health
 Drinking Water Program
 555 Cordova Street, 5th Floor
 Anchorage, AK 99501-2617
 Phone: (907) 269-7656 Fax: (907) 269-7655
 Web site: www.state.ak.us/dec/eh/dw

Arizona Department of Environmental Quality

Water Quality Division
 Safe Drinking Water Program
 1110 W. Washington Street
 Phoenix, AZ 85007
 Phone: (602) 771-2300 Fax: (602) 771-4834
 Web site: www.azdeq.gov/environ/water/dw

Arkansas Department of Health

Division of Engineering (MS37)
 4815 West Markham Street
 Little Rock, AR 72205-3867
 Phone: (501) 661-2623 Fax: (501) 661-2032
 Web site: www.healthylarkansas.com/eng

California Department of Health Services

Division of Drinking Water and
 Environmental Management
 Drinking Water Program
 P.O. Box 997413
 Sacramento, CA 95899-7413
 Phone: (916) 449-5600
 Web site: www.dhs.ca.gov/ps/ddwem

Colorado Department of Public Health and Environment

Water Quality Control Division
 Drinking Water Program
 4300 Cherry Creek Drive S.
 Denver, CO 80246-1530
 Phone: (303) 692-3500
 Web site: www.cdph.state.co.us/wq

Connecticut Department of Public Health

Drinking Water Division
 P.O. Box 340308
 410 Capitol Avenue, MS 51 WAT
 Hartford, CT 06134-0308
 Phone: (860) 509-7333
 Web site: www.dph.state.ct.us/BRS/Water/DWD.htm

Delaware Department of Natural Resources and Environmental Control

Division of Water Resources
 89 Kings Highway
 Dover, DE 19901
 Phone: (302) 739-9950
 Web site: www.dnrec.state.de.us/water2000

Florida Department of Environmental Protection

Water Resources Management
 Drinking Water Program
 2600 Blair Stone Road M.S. 3500
 Tallahassee, FL 32399
 Phone: (850) 245-8336 Fax: (850) 245-8356
 Web site: www.dep.state.fl.us/water/drinkingwater

Georgia Environmental Protection

Department of Natural Resources
 Water Resources Branch
 2 Martin Luther King Jr. Drive
 Atlanta, GA 30334
 Phone: (404) 656-2750 Fax: (404) 651-9590
 Web site: www.gaepd.org

Hawaii State Department of Health

Environmental Management Division
 Safe Drinking Water Branch
 919 Ala Mona Blvd., Room 308
 Honolulu, HI 96814-4920
 Phone: (808) 586-4258 Fax: (808) 586-4351
 Web site:
<http://hawaii.gov/health/environmental/water/sdwb/index.html>

Idaho Department of Environmental Quality

Water Quality Division
 Drinking Water Program
 1410 N. Hilton
 Boise, ID 83706
 Phone: (208) 373-0502 Fax: (208) 373-0576
 Web site: www.deq.state.id.us/water

Illinois Environmental Protection Agency

Bureau of Water
 P.O. Box 19276
 1021 N. Grand Avenue East
 Springfield, IL 62794-9276
 Phone: (217) 782-3397
 Web site: www.epa.state.il.us/water

Indiana Department of Environmental Management

Office of Water Quality
 Drinking Water Branch
 100 N. Senate Avenue
 Indianapolis, IN 46206-6015
 Phone: (317) 232-8603 Fax: (317) 233-6647
 Web site: www.in.gov/idem/water/dwb

Iowa Department of Natural Resources

Water Quality Bureau
 Water Supply Section
 401 S.W. 7th Street, Suite M
 Des Moines, IA 50309
 Phone: (515) 725-0282 Fax: (515) 725-0348
 Web site: www.iowadnr.gov/water/drinking/index.html

Kansas Department of Health and Environment

Bureau of Water
Public Water Supply Section
Curtis State Office Building
1000 S.W. Jackson Street, Suite 420
Topeka, KS 66612-1367
Phone: (785) 296-1500 Fax: (785) 368-6368
Web site: www.kdhe.state.ks.us/pws

Kentucky Division of Water

Department of Environmental Protection
200 Fair Oaks Lane
Frankfort, KY 40601-0111
Phone: (502) 564-3410 Fax: (502) 564-5105
Web site: www.water.ky.gov/dw

Louisiana Department of Health and Hospitals

Center for Environmental Health
Engineering Services
628 North 4th Street
Baton Rouge, LA 70802
Phone: (225) 342-7499 Fax: (225) 765-5040
Web site: www.dhh.louisiana.gov/offices/?ID=204

Maine Department of Health and Human Services

Drinking Water Program
11 State House Station
Augusta, ME 04333-0011
Phone: (207) 287-2070 Fax: (207) 287-4172
Web site: www.state.me.us/dhhs/eng/water

Maryland Department of the Environment

Water Supply Division
1800 Washington Boulevard
Baltimore, MD 21230
Phone: (410) 537-3000
Web site: www.mde.state.md.us/programs/waterprograms

Massachusetts Department of Environmental Protection

Water Supply Division
Drinking Water Program
One Winter Street
Boston, MA 02108-4746
Phone: (617) 292-5500
Web site: www.mass.gov/dep/water/drinking.htm

Michigan Department of Environmental Quality

Water Bureau
Drinking Water Protection Program
P.O. Box 32073
Lansing, MI 48909-7973
Phone: (517) 373-7917
Web site: www.michigan.gov/deq

Mississippi State Department of Health

Water Supply Division
P.O. Box 1700
Jackson, MS 39215-1700
Phone: (601) 576-7400
Web site: www.msdh.state.ms.us

Missouri Department of Natural Resources

Division of Environmental Quality
Public Drinking Water Branch
P.O. Box 176
Jefferson City, MO 65102
Phone: (573) 751-5331
Web site: www.dnr.state.mo.us/wpscd/wpcp

Montana Department of Environmental Quality

Public Water Supply Program
P.O. Box 200901
Helena, MT 59620-0902
Phone: (406) 444-4071
Web site: www.deq.state.mt.us/wqinfo/pws

Nebraska Health and Human Services System

Public Water Supply System
301 Centennial Mall South
Lincoln, NE 68509-5026
Phone: (402) 471-2541
Web site: www.hhs.state.ne.us/enh/pwsindex.htm

Nevada State Health Division

Bureau of Health Protection Services
Safe Drinking Water Program
1179 Fairview Drive
Carson City, NV 89701-5405
Phone: (775) 687-6353 Fax: (775) 687-5197
Web site: health2k.state.nv.us/BHPS/phe/sdwp.htm

New Hampshire Department of Environmental Services

Drinking Water and Groundwater Bureau
P.O. Box 95
Concord, NH 03302
Phone: (603) 271-2513 Fax: (603) 271-5171
Web site: www.des.nh.gov/organization/divisions/water/dwgb/index/htm

New Jersey Department of Environmental Protection

Water Supply Administration
Bureau of Safe Drinking Water Implementation
401 East State Street
P.O. Box 426
Trenton, NJ 08625-0426
Phone: (609) 292-5550 Fax: (609) 292-1654
Web site: www.state.nj.us/dep/watersupply/safedr.nkimp.htm

New Mexico Environment Department

Drinking Water Bureau
525 Camino De Los Marquez, Suite 4
Santa Fe, NM 87505
Phone: Toll free (877) 654-8720
Web site: www.nmenv.state.nm.us/dwb/index.htm

New York State Department of Health

Bureau of Public Water Supply Protection
Flanigan Square, 547 River Street
Troy, NY 12180
Phone: (518) 402-7650 Fax: (518) 402-7659
Web site: www.health.state.ny.us/environmental

North Carolina Department of Environmental and Natural Resources

Public Water Supply Section
1634 Mail Service Center
Raleigh, NC 27699-1634
Phone: (919) 733-2321 Fax: (919) 715-4374
Website: www.deh.enr.state.nc.us/pws

North Dakota Department of Health

Drinking Water Program
918 East Divide Avenue, 3rd Floor
Bismarck, ND 58506
Phone: (701) 328-5211 Fax: (701) 328-5200
Web site: www.ndhealth.gov/mf/

Ohio EPA

Division of Drinking and Ground Waters
50 West Town Street, Suite 700
Columbus, OH 43215
Phone: (614) 644-2752
Web site: www.epa.state.oh.us/ddagw

Oklahoma Department of Environmental Quality

Water Quality Division
Public Water Supply
P.O. Box 1677
Oklahoma City, OK 73101-1677
Phone: (405) 702-8100
Web site: www.deq.state.ok.us/wqdnw/pws/index.html

Oregon Department of Human Services

Drinking Water Program
PO Box 14450
Portland, OR 97293-0450
Phone: (971) 673-0405 Fax: (971) 673-0457-4077
Web site: www.ohd.hr.state.or.us/dwp

Pennsylvania Department of Environmental Protection

Bureau of Water Supply and Wastewater Management
Division of Drinking Water Management
P.O. Box 2063
400 Market Street
16th Floor Rachel Carson State Office Building
Harrisburg, PA 17105-2063
Phone: (717) 787-4686 Fax: (717) 705-4087
Web site: www.dep.state.pa.us/site/default.asp

Rhode Island Department of Health

Office of Drinking Water Quality
3 Capitol Hill, Room 209
Providence, RI 02908-5097
Phone: (401) 222-6867 Fax: (401) 222-6953
Web site: www.health.ri.gov/environment/dwg

South Carolina Department of Health and Environmental

Bureau of Water
Drinking Water Program
2600 Bull Street
Columbia, SC 29201
Phone: (803) 898-4300 Fax: (803) 898-4215
Web site: www.scdhec.net/eqc/water/index.html

South Dakota Department of Environmental and Natural Resources

Drinking Water Program
Joe Foss Building
523 East Capitol Street
Pierre, SD 57501
Phone: (605) 773-3754 Fax: (605) 773-5286
Web site: www.denr.sd.gov/des/dw/dwhome.aspx

Tennessee Department of Environment and Conservation

Division of Water Supply (DWS)
6th Floor, L and C Tower
401 Church Street
Nashville, TN 37243-1549
Phone: (615) 532-0191
Web site: www.state.tn.us/environment/dws

Texas Commission of Environmental Quality

Water Supply Division
Public Drinking Water Section
MC 155 P.O. Box 13087
Austin, TX 78711-3087
Phone: (512) 239-4691 Fax: (512) 239-2214
Web site:
www.tceq.state.tx.us/permitting/water_supply/pdw/

Utah Department of Environmental Quality

Division of Drinking Water
P.O. Box 144830
Salt Lake City, UT 84114-4830
Phone: (801) 536-4200 Fax: (801) 536-4211
Web site: drinkingwater.utah.gov

Vermont Department of Environmental Conservation

Water Supply Division
103 South Main Street, Old Pantry Building
Waterbury, VT 05671-0403
Phone: (802) 241-3400 Fax: (802) 241-3284
Toll free in Vermont: (800) 823-6500
Web site: www.vermontdrinkingwater.org

Virginia Department of Health

Office of Drinking Water
109 Governor Street
Madison Building, Room 632
Richmond, VA 23219
Phone: (804) 864-7500
Fax: (804) 864-7521
Web site: www.vdh.state.va.us/DrinkingWater/index.htm

Washington State Department of Health

Division of Environmental Health
Office of Drinking Water
P.O. Box 47822
Olympia, WA 98504-7822
Phone: (360) 236-3100 Fax: (360) 236-2253
Toll free: (800) 521-0323
Web site: www.doh.wa.gov/ehp/dw/default.htm

Wisconsin Department of Natural Resources

Drinking Water and Groundwater
P.O. Box 7921
101 South Webster Street
Madison, WI 53707-7921
Phone: (608) 266-2621 Fax: (608) 261-4380
Web site: www.dnr.state.wi.us/org/water/dwg

West Virginia Bureau for Public Health

Office of Environmental Health Services
Environmental Engineering Division
1 Davis Square, Capitol and Washington Streets
Suite 200
Charleston, WV 25301-1798
Phone: (304) 558-6715 Fax: (304) 558-0289
Web site: www.wvdhhr.org/oehs

Wyoming Department of Environmental Quality

Water Quality Division
Water and Wastewater Program
122 W. 25th Street
Herschler Building, 4th Floor West
Cheyenne, WY 82001
Phone: (307) 777-7781 Fax: (307) 777-5973
Web site: deq.state.wy.us/wqd

Clean Water Action

1010 Vermont Avenue, N.W., Suite 1100
Washington, DC 20005
Phone: (202) 895-0420 Fax: (202) 895-0438
Web site: www.cleanwateraction.org

Mission

- a national membership-based organization working for clean, safe, and affordable water; prevention of health-threatening pollution; creation of environmentally safe jobs and businesses; and empowerment of people
- organizes strong grassroots groups, coalitions, and campaigns to protect our environment, health, economic well-being, and community quality of life

Water-Related Activities

- plays a leading role in the drafting, passage, and ongoing defense of the nation's major water and toxics laws
- campaign for "Safe and Affordable Drinking Water" won strengthening changes to the Safe Drinking Water Act

Publications

- *Currents*, a newsletter that reports on national and regional news for its membership

Council of Infrastructure Financing Authorities (CIFA)

316 Pennsylvania Ave, SE
Suite 404
Washington, DC 20003
Phone: (202) 547-7886 Fax: (202) 547-1867
Web site: www.cifanet.org

Mission

- a national, nonprofit organization of state and local authorities that provides water and wastewater loans and bonds to meet infrastructure needs
- provides a communications network for exchanging information and ideas on public funding mechanisms

Activities

- holds infrastructure financing conferences
- encourages information exchange on infrastructure financing among states, the federal government, and the private sector
- advocates sound public policies governing infrastructure financing

Publications

- *Washington Update*, a newsletter that offers members information about infrastructure legislation

Council of State Governments (CSG)

2760 Research Park Drive
Lexington, KY 40511
Phone: (859) 244-8000
Web site: www.csg.org

444 N. Capitol Street, Suite 401
Washington, DC 20001
Phone: (202) 624-5460 Fax: (202) 624-5452

Mission

- a national organization that supports excellence in state government

Activities

- conducts periodic, independent national surveys on emerging issues and current developments

- tracks and identifies regional trends that may influence state decision makers' choices
- holds an annual state leadership forum
- conducts annual regional meetings in addition to periodic conferences and task force sessions on specific issues
- provides directories of addresses, phone and fax numbers, and e-mail addresses of elected officials, legislative leadership, and administration officials

Water-Related Activities

- produces research reports, directories, databases, and surveys dealing with water
- maintains research centers, including one for the environment and public safety
- operates an inter-library loan service and the Integrated States Information System (ISIS), which includes research papers, suggested legislation, innovative programs, statistics, and other documents, some of which deal with water topics
- operates the States Information Center, which handles information requests on specific water topics

Regional Offices

East

100 Wall Street, 20th Floor
New York, NY 10005
Phone: (212) 482-2320 Fax: (212) 482-2344
Web site: www.csgeast.org

Areas Served:

- Connecticut
- Delaware
- Maine
- Massachusetts
- New Hampshire
- New Jersey
- New York
- Pennsylvania
- Puerto Rico
- Rhode Island
- Vermont
- U.S. Virgin Islands

Midwest

701 East 22nd Street
Lombard, IL 60148
Phone: (630) 925-1922 Fax: (630) 925-1930
Web site: www.csqmidwest.org

Areas Served:

- Illinois
- Indiana
- Iowa
- Kansas
- Michigan
- Minnesota
- Nebraska
- North Dakota
- Ohio
- South Dakota
- Wisconsin

Southern

P.O. Box 98129
Atlanta, GA 30359
Phone: (404) 633-1866 Fax: (404) 633-4896
Web site: www.slcatlanta.org

Areas Served:

- Alabama
- Arkansas
- Florida
- Georgia
- Kentucky
- Louisiana
- Maryland
- Missouri
- Mississippi
- North Carolina
- Oklahoma
- South Carolina
- Tennessee
- Texas
- Virginia
- West Virginia

Western

1107 9th Street, Suite 650
Sacramento, CA 95814
Phone: (916) 553-4423 Fax: (916) 446-5760
Web site: www.csgwest.org

Areas Served:

- Alaska
- Arizona
- California
- Colorado
- Hawaii
- Idaho
- Montana
- Nevada
- New Mexico
- Oregon
- Utah
- Washington
- Wyoming

Farm*A*Syst/Home*A*Syst (Farmstead Assessment System/Home Assessment System)

445 Henry Mall, Room 202
Madison, WI 53706
Phone: (608) 262-0024 Fax: (608) 265-2775
Web sites: www.wisc.edu/farmasyst and
www.wisc.edu/homeasyst

Mission

- helps farmers and rural residents evaluate water pollution risks from structures and management practices
- uses worksheets and corresponding fact sheets to help farmers understand and apply complex technical and legal standards to better manage their properties
- provides a complete farm and ranch assessment that connects farmstead or ranch headquarters with all other land uses

Other Programs

- Home*A*Syst, Home Environmental Assessment System
- uses worksheets to help homeowners and renters identify problems and take action to reduce pollution risks
 - covers such topics as water conservation, surface water contamination, lead contamination, septic systems, yard and garden care, indoor air quality, hazardous materials, energy conservation, petroleum product management, and site management

Foundation for Cross-Connection Control and Hydraulic Research

University of Southern California
Kaprielian Hall 200
Los Angeles, CA 90089-2531
Phone: (213) 740-2032 Fax: (213) 740-8399
Web site: www.usc.edu/dept/fccchr

Mission

- a university-based foundation that provides training courses and training tools to help those involved in cross-connection control
- foundation members include water agencies, health agencies, plumbing contractors, backflow prevention assembly manufacturers, municipalities, and other government and private entities

Water-Related Activities

- offers a five-day training course, the “Training of Cross-Connection Control Program Specialists,” designed to train those who might be involved in administering a cross-connection control program
- offers a five-day, hands-on training course, the “Course for the Training of Backflow Prevention Assembly Testers,” that trains those in field test procedures for the double check valve assembly, reduced pressure principle backflow prevention assembly, and the pressure vacuum breaker assembly
- offers various tools such as manuals, videos, and slide programs to help those interested in cross-connection control programs
- conducts directed hydraulic research
- offers members special notices that provide updates about such things as recalls, problems with specific backflow prevention assemblies, or information that may affect the foundation's approval of certain backflow preventers

Publications

- *Manual of Cross-Connection Control*, Ninth Edition
- *Cross Talk*, a quarterly newsletter
- *List of Approved Backflow Prevention Assemblies*, a quarterly publication
- produced *Essentials of Cross-Connection Control*, a Power Point slide presentation
- produced *Field Testing Backflow Preventers*, a video presentations
- produced *Working Together for Safe Water*, video or DVD
- *Working Together for Safe Water*, an informational brochure

Freshwater Society

2500 Shadywood Road
Excelsior, MN 55331
Phone: (952) 471-9773 Fax: (763) 392-1992
Web site: www.freshwater.org
Blog: Freshwatersocietyblog.org

Mission

- a nonprofit organization that works to educate and motivate people to protect, conserve and manage freshwater resources for sustained use

Activities

- acts as an impartial advocate for sound policies and management of freshwater sources
- hosts conferences, workshops, and seminars to expand public awareness of freshwater issues
- sponsors programs designed to foster proper use and protection of freshwater for human consumption, recreational use, and economic development
- sponsors annual Road Salt Symposium that examines chloride pollution of ground and surface waters
- sponsors annual “Water Is Life” high school art contest

Publications

- Minnesota Weatherguide Environment Calendar, a calendar with photographs, nature notes, astronomy information, and weather facts
- *Weatherguide Teacher Resource*, a booklet of hands-on activities for children in fourth–eighth grades
- *Facets of Freshwater*, a quarterly newsletter providing news items and reports on programs and events related to freshwater
- produces informational leaflets, reports and videos about freshwater, including *Groundwater and Public Policy*; *A Citizen's Guide to Lake Management*; *Water Is Life: Protecting a Critical Resource for Future Generations*

The Groundwater Foundation

P.O. Box 22558
Lincoln, NE 68542-2558
Phone: (800) 858-4844 / (402) 434-2740
Fax: (402) 434-2742
Web site: www.groundwater.org

Mission

- a nonprofit membership organization that educates and motivates people to care about and for groundwater

Water-Related Activities

- provides information about wise water management and drinking water protection
- empowers the general public to respond to water management issues facing them and their communities
- holds public education conferences and workshops for youths, families, and water educators
- administers the Groundwater Guardian program that encourages communities to begin groundwater awareness and protection activities, supports the community in their efforts, and recognizes their achievements
- holds an annual national conference where representatives from government, higher education, private business, and the public discuss groundwater-related issues
- offers a variety of youth education events that teach students about groundwater in hands-on, practical ways from groundwater professionals

Publications

- *The Aquifer*, a quarterly publication that provides information about federal and state groundwater news
- *The Groundwater Catalog*, a listing of educational products and materials

Ground Water Protection Council

13308 N. Macarthur Boulevard
Oklahoma City, OK 73142
Phone: (405) 516-4972
Fax: (405) 516-4973
Web site: www.gwpc.org

Mission

- a national association of state groundwater and underground injection control (UIC) agencies that promotes protecting and conserving groundwater resources for all beneficial uses, recognizing ground water as a critical component of the ecosystem
- provides a forum for stakeholder communication and research to improve governments' role in protecting and conserving groundwater

Water-Related Activities

- influences regional, national, and international policy on groundwater resource issues
- serves an audience of state and federal groundwater and underground injection control (UIC) regulators, industry and environmental representatives, and others interested in protecting the nation's groundwater supplies
- promotes and ensures the use of best management practices and fair, but effective, laws regarding comprehensive groundwater protection

- works with people who have a stake in groundwater protection—individuals, industry, federal, state, and local government officials, environmentalists, and members of Congress to pose questions and search for answers that are both practically and politically feasible
- provides technical information about wellhead protection and groundwater protection
- offers research tools, methodologies, and technologies to protect clean groundwater and restore contaminated groundwater
- holds meetings, workshops, and seminars for local, state, and federal governments; industry; academia; and others interested in responsible groundwater protection

Publications

- annual report—electronic and paper distribution
- quarterly report—electronic distribution

Institute for Tribal Environmental Professionals (ITEP)

Northern Arizona University
P.O. Box 15004
Flagstaff, AZ 86011-5004
Phone: (928) 523-9555 Fax: (928) 523-1266
Web site: www4.nau.edu/itep

Mission

- ITEP was established in 1992 with a vision to assist Indian tribes in the management of their environmental resources through effective training and education programs.

Activities

- provides assistance to Indian tribes and other public and private groups in promoting effective environmental resource management on Indian lands
- supports environmental training and technical assistance for tribes and encourages Native American students to choose professional environmental careers
- acts as a catalyst among tribal governments; research and technical resources at Northern Arizona University; various federal, state, and local governments; and the private sector in support of environmental protection of native natural resources
- promotes environmental awareness and action on Indian lands through public education programs
- operates the Tribal Environmental Resource Center, a clearinghouse of information about tribal environmental concerns
- works with tribal governments in developing cost-effective and efficient environmental management programs
- develops partnerships with educational professionals as well as community members to increase Native American students' awareness of and interest in environmental programs

- provides a toll free number, (866) 248-4576, to request technical assistance or environmental publications for air quality, wastewater, solid waste, environmental enforcement and compliance, and water quality

Water-Related Activities

- conducts workshops and other formal training for tribal professionals on environmental program management in air quality, water quality, waste management, and land/forest management

Publications

- *Native Voices*, a quarterly newsletter covering current events and promoting environmental awareness on Indian lands
- *Tribal Air Monitoring Outlook*, a newsletter developed through a partnership of the Tribal Air Monitoring Support (TAMS) Center and EPA's Radiation and Indoor Environments laboratory covering TAMS Center activities and current events

International City/County Management Association (ICMA)

777 North Capitol Street, N.E., Suite 500
Washington, DC 20002-4201
Phone: (202) 289-4262 Fax: (202) 962-3500
Web site: <http://icma.org>

Mission

- ICMA promotes excellence in local government through professional management—providing an information clearinghouse, technical assistance, and training and professional development to nearly 8,600 appointed administrators, assistant administrators, and other individuals throughout the world.

Activities

- provides training and development programs
- serves as a clearinghouse for collecting, analyzing, and providing local government information and data; hosts *Igean.org*, the Local Government Environmental Assistance Network Web site
- holds workshops and conferences, including an annual conference and educational exhibit
- conducts research and develops programs and services through funding provided by federal agencies, private foundations, and other groups
- offers self-administered and group training programs, workshops, and seminars
- administers the ICMA Center for Performance Measurement that helps local governments measure, compare, and improve municipal service delivery
- conducts focus groups and training events at ICMA's annual conferences (*such as, Using GIS in Source Water Assessments and Watersheds and Smart Growth: What's Next for Local Governments*)
- distributes online newsletters

Water-Related Activities

- holds jointly sponsored conferences with EPA on various environmental topics
- offers publications that address public works and municipal management, including a guide to local government improvement projects
- regional watershed conferences in Virginia and with the southeast Watershed Forum
- National Watershed Forum participant
- training workshop about land use and water quality

Publications

- *Local Government Matters*, a bi-weekly e-newsletter for local officials
- *ICMA News Briefing*, a daily compilation of local-government-related news articles
- *Protecting Drinking Water Resources* media kit
- *Source Water 2000: Funding and Assistance Programs to Protect Small Town and Rural Drinking Water*
- *Protecting Wetlands, Managing Watersheds: Local Government Case Studies*
- Model ordinances for wetlands protection
- Wetlands and drinking water protection brochures
- *Drinking Water: Financing and Management*
- *Stormwater Management*
- *Public Management*, a monthly subscription magazine
- *ICMA Newsletter*, a bi-weekly publication

International Water Resources Association (IWRA)

P.O. Box 6011
Halfway House
1685 SOUTH AFRICA

5 Constantia Park
546 16th Road
Randjespark Est 7
Midrand, Johannesburg, SOUTH AFRICA
Phone: 011-27-11-805-3537 Fax: 011-27-11-315-1258
Web site: www.wisa.org.za or www.ewisa.co.za

Mission

- strives to improve water management worldwide through dialogue, education, and research
- seeks to improve water resource outcomes by improving our collective understanding of the physical, biological, chemical, institutional, and socioeconomic aspects of water

Water-Related Activities

- advances water resources and related environmental research
- holds water resource meetings and conferences around the world
- promotes water resources education by networking people, information, and organizations that are concerned with global sustainability of water resources

- promotes sustainable management of water resources around the globe
- provides members with access to the latest in information, programs, and international experts

Publications

- *Water International Journal*, a quarterly, peer-reviewed journal that addresses water resources issues
- *IRWA Update Newsletter*, a quarterly that covers international water issues
- online expertise directories that allow members to network with others

League of Women Voters (LWV)

1730 M Street, N.W.
Suite 1000, 10th Floor
Washington, DC 20036-4508
Phone: (202) 429-1965 Fax: (202) 429-4343
Web site: www.lwv.org

Mission

- a nonpartisan political organization that encourages the informed and active participation of citizens in government, works to increase understanding of major public policy issues, and influences public policy through education and advocacy

Activities/publications

- serves as a citizen advocate organization working at the local, state, and federal levels
- works for sound, reasonable solutions to pressing policy challenges
- registers millions of voters and defends voting rights
- offers a publications catalog that lists various items covering topics such as water, solid waste, public relations, election services, state and local government, social policy, international relations, and others

Water-Related Activities

- works to find solutions to environmental problems and encourages government action that will prevent pollution, promote recycling, and reduce wastes

State Offices

Each state, Washington, D.C., Puerto Rico, and the Virgin Islands has a chapter office. For the number and address of the chapter in your state, contact the national office.

NSF International (Formerly National Sanitation Foundation)

P.O. Box 130140
789 N. Dixboro Road
Ann Arbor, MI 48113-0140
Phone: (734) 769-8010 / (800) NSF-MARK
Fax: (734) 769-0109
Web site: www.nsf.org

Mission

- a not-for-profit organization devoted to protecting public health and the environment through the development of product standards, product evaluations, research, education, and training

Activities

- develops and adopts voluntary consensus standards in areas of concern to public health and the environment
- evaluates and tests products, systems, and services against NSF standards, other voluntary consensus standards, and government regulations
- undertakes scientific and objective evaluations, studies, special testing, and analyses for the government, manufacturers, foundations, and others
- provides education and training programs, including seminars and workshops
- sponsors conferences on various topics such as small drinking water and wastewater system issues and indoor air quality

Water-Related Activities

- has six consensus standards and certifies health and aesthetic contamination reduction claims for drinking water treatment units
- has two standards, the Drinking Water Treatment Chemicals and the Water Systems Components Standards, that are now accepted national standards for direct additives used to treat drinking water and indirect additives in contact with water during its treatment, storage, and distribution
- provides inspections/audits, laboratory testing (physical, chemical, and microbiological), and toxicological assessments related to certification
- offers certification programs for plumbing system components, plastic pipe and fittings, and backflow prevention devices
- offers certification programs for direct and indirect drinking water additive products: treatment chemicals, pipes, paints, coatings, etc.
- offers programs for equipment used for food processing and handling; swimming pools, spas, and hot tubs; and home treatment of drinking water and wastewater
- offers toxicology consulting and research services to manufacturers and government agencies through its Toxicology Group, L.L.C.

- is a contract awardee under the EPA Environmental Technology Verification Program (ETV) for small systems, for watershed protection, and for wet weather flows
- is a World Health Organization (WHO) Collaborating Center in water safety, food safety, and indoor environments

Publications

- *Registry*, an annual publication that lists products, systems, and services found to meet other voluntary consensus standards or official regulation
- *Listings*, produced one a year to document products found to meet appropriate NSF standards and criteria
- *NSF Standards and Criteria*, voluntary consensus documents developed through cooperation among manufacturers, regulatory officials, and consumers
- *NSF Online Listings*

- involved in a number of special projects that deal with such issues as the environment, sustainable communities, volunteerism, and intergenerational studies

Publications

- *County News*, a biweekly newspaper that details activities in Washington, D.C., and in counties around the country
- special supplements of *County News* that focus on issues of particular interest to counties
- *Legislative Bulletin*, a weekly publication when Congress is in session
- *American County Platform*, a document that guides the organization's policy development process
- *NACo e-News*, a biweekly electronic newsletter updating members on news of the association, legislative actions, new publications, training seminars, educational conferences, grants, research and survey results and more

National Association of Counties (NACo)

25 Massachusetts Avenue, NW Suite 500
Washington, DC 20001
Phone: (202) 393-6226 Fax: (202) 393-2630
Web site: www.naco.org

Mission

- the only national organization that represents county governments in the United States
- provides essential services to the nation's 3,068 counties. Advances issues with a unified voice before the federal government, improves the public's understanding of county government, assists counties in finding and sharing innovative solutions through education and research, and provides value-added services to save counties and taxpayers money

Activities

- serves as a national advocate for counties and provides them with resources to help them find innovative methods to meet the challenges they face
- acts as a liaison with other levels of government
- works to improve public understanding of counties
- holds an annual summer conference with workshops and educational opportunities, conducts a legislative winter conference in Washington, D.C., and holds other specialized conferences throughout the year
- maintains a computerized bank of information that tracks trends and new developments in providing services through its research department
- offers technical and general assistance in such areas as employment, aging, and community and economic development
- maintains files of award-winning solutions implemented by county governments

National Association of County and City Health Officials (NACCHO)

1100 17th Street, Second Floor
Washington, DC 20036
Phone: (202) 783-5550 Fax: (202) 783-1583
Web site: www.naccho.org

Mission

- the national organization representing local health departments. NACCHO supports efforts that protect and improve the health of all people and all communities by promoting national policy, developing resources and programs, seeking health equity, and supporting effective local public health practice and systems.

Activities

- develops technical competence, managerial capacity, and leadership potential of local public health officials and the local public health workforce
- builds partnerships and collaborative relationships with state and federal health agencies and other national health organizations
- participates in national meetings each year, including the NACCHO Annual Conference, the only national meeting designed solely for local health officials
- represents local health perspectives in the larger public health community by serving on various committees

Water-Related Activities

- maintains the National Profile of Local Health Departments database, which includes more than 77 percent of the nation's local health departments and lends insight into their expenditures, staffing, jurisdictions, authorization, functions, and services

- in partnership with its Environmental Health-Essential Services Committee, is working to ensure all local environmental health departments have the tools and resources to more effectively address emerging environmental health issues

Publications

- *NACCHO Exchange*, a quarterly publication that reaches all of the nearly 3,000 local public health agencies in the nation and presents successful and effective resources, programs, tools, and policy initiatives to help protect public health
- *The Greener Side of Local Public Health*, a monthly environmental health e-newsletter that reaches more than 300 environmental health practitioners and features relevant resources, tools, and events

National Association of Development Organizations (NADO)

400 N. Capitol Street, N.W., Suite 390
Washington, DC 20001
Phone: (202) 624-7806 Fax: (202) 624-8813
Web site: www.nado.org

Mission

- a public interest group working to assure that all rural citizens have equal access to employment opportunities and a quality of life comparable to other Americans

Activities

- provides training, information, and representation for regional development organizations in small metropolitan areas and rural America
- advocates a regional approach to community, economic, and rural development and provides a network for its members to share ideas and innovations
- works to continue federal programs that encourage infrastructure development and diversified local economies
- provides a network for professional and local elected officials to share ideas
- sponsors national conferences, including one in the fall for professional and elected officials, a legislative one in the spring in Washington, D.C., and an annual training conference
- sponsors training programs on such specific issues as financing and solid waste management
- established the NADO Research Foundation, which works to provide research, education, publications, and training for the economic development community
- offers training courses for revolving loan fund (RLF) professionals in RLF organization and administration, credit analysis, and deal structuring

Publications

- *NADO News*, a weekly newsletter covering rural, regional, and economic development issues and regulatory actions before Congress and federal agencies as well as association events and job opportunities
- *Regional Development Digest*, a quarterly publication designed to bridge the communication gap between different levels of government, universities, nonprofits, and private sector organizations
- subject specific special reports such as *The Importance of the Census to Rural Americans*, *Universal Service: Linking Communities to Opportunities*, *1998 NADO Rural Transportation Survey Results*, *The Power of Partnerships: A Guide for Practitioners and Policymakers*, and *Common Threads of Rural Brownfields*
- *Development Finance Reporter* and *Economic Development Finance and Service Alerts* that include time-sensitive information on best practices, funding resources, and training opportunities for finance professionals

National Association of Environmental Professionals (NAEP)

100 North 20th Street, 4th Floor
Philadelphia, PA 19103
Phone: (215) 564-3484
Fax: (215) 963-9785
Web site: www.naep.org

Mission

- to be the interdisciplinary organization dedicated to developing the highest standards of ethics and proficiency in the environmental professions

Activities

- be the primary source of unbiased information on environmental practices
- support the advancement of the environmental professions as a whole and our individual members in their careers
- encourage better decision-making that thoughtfully considers the full implications of those decisions

Publications

- *NAEP National eNews*, an exchange of short topics of interest, news and information
- *Environmental Practice*, a quarterly, peer-reviewed research journal providing discussion and commentary on significant environmental issues and papers that reflect the highest standards of professional work on questions linking environmental science and policy

National Association of Local Government Environmental Professionals (NALGEP)

1333 New Hampshire Avenue, N.W.

Washington, DC 20036

Phone: (202) 638-6254 Fax: (202) 393-2866

Web site: www.nalgep.org

Mission

- a member organization that helps professionals manage environmental issues on behalf of local governments
- represents local government officials responsible for environmental compliance and developing and implementing local environmental policy
- works to meet the training and information needs of the professionals responsible for environmental compliance and policy at the local level

Activities

- assists those at local government levels (county, city, town, village or other municipal entity, or regional association of local government entities) responsible for dealing with environmental concerns
- provides access to a network of local government professionals engaged in environmental compliance and policy matters
- provides training to members at reasonable cost
- holds regional meetings on environmental topics
- provides current information to members on matters of interest to local governments

Publications

- *Newsflash*, a biweekly newsletter that addresses new funding, new federal policies, and provides timely information related to the environment

- advocates regional approaches in dealing with the problems confronting metropolitan and rural America
- promotes region-wide public/private/civic partnerships as the key strategy in solving problems

Activities

- offers technical assistance, educational services, and public policy support to regional government officials
- holds an annual conference and exhibition in late spring that provides a forum for information exchange among regional councils
- holds an annual Washington Policy Conference in Washington, D.C., at which key administration and congressional leaders discuss national priorities and offer the most up-to-date information about legislation and federal programs of interest to regional councils

Water-Related Activities

- conducts workshops throughout the year on such topics as rural development and legislative issues
- maintains a resource library, which contains information on various topics, including economic development and environmental issues

Publications

- *Special Reports*, which provides members with in-depth information on timely topics
- *eRegions*, electronic newsletter
- *Directory of Regional Councils*, a list of regional council members
- produces a list of available NARC reference books, resources, and special reports

State Associations

For the number and address of the regional council in your area, contact NARC's main office.

National Association of Regional Councils (NARC)

1666 Connecticut Avenue, N.W., Suite 300

Washington, DC 20009

Phone: (202) 986-1032 Fax: (202) 986-1038

Web site: www.narc.org

Mission

- a membership organization of regional councils across the country that provides opportunities for private and civic sector organizations interested in regional planning, development, and governance issues
- represents the interests of all regional councils—large and small, urban and rural—at the national level
- involved in economic development, water quality, water supply, air quality, aging, housing, transportation, workforce training, solid waste, and other program areas

National Association of Regulatory Utility Commissioners (NARUC)

1101 Vermont Avenue, N.W., Suite 200

Washington, DC 20005

Phone: (202) 898-2200 Fax: (202) 898-2213

Web site: www.naruc.org

Mission

- a nonprofit organization that represents all the state public utility commissioners who regulate communications, electric, natural gas, and water companies
- serves consumer interests by improving the quality and effectiveness of public regulation in the U.S.

Activities

- provides research, education, and technical services to state regulatory commissions through the National Regulatory Research Institute

- sponsors conferences, including the Mid-Atlantic Conference of Regulatory Utilities Commissioners; Mid-America Regulatory Commissioners; New England Conference of Public Utilities Commissioners; Southeastern Association of Regulatory Utility Commissioners; and Western Conference of Public Service Commissioners

Water-Related Activities

- forms positions on issues affecting state economic utility regulation through standing committees, including one on water
- works to create a close relationship with federal agencies, Congress, and the White House about key issues in communications, electricity, gas, transportation, and water

National Association of Towns and Townships (NATaT)

1130 Connecticut Avenue, N.W., Suite 300
Washington, DC 20036
Phone: (202) 454-3954 Fax: (202) 331-1598
Web site: www.natat.org

Mission

- a nonprofit association of local government officials and others organized to strengthen U.S. towns, townships, and small communities and promote their interests
- provides specific guidelines for federal policy makers to ensure programs and policies are developed in ways responsive to the needs of small local governments

Activities

- links the federal government with thousands of small community governments and monitors and analyzes federal rule-making activities
- establishes a yearly list of priority legislative issues facing small towns
- lobbies for grassroots governments in Washington, D.C., on such issues as regulations and mandates that are often excessive, costly, and burdensome to smaller communities
- holds annual America's Town Meeting conference, providing educational workshops and legislative meetings

Water-Related Activities

- supports select federal and state infrastructure programs and policies
- supports policies of federal, state, local, and private sectors that encourage community and economic development
- supports realistic and flexible laws and regulations to protect the nation's land, water, air, and other natural resources

Publications

- *Washington Report*, a monthly news journal to keep local officials informed of federal affairs with particular significance to smaller local governments

National Association of Water Companies (NAWC)

2001 L St, NW, Suite 850
Washington, DC 20036
Phone: (202) 833-8383 Fax: (202) 331-7442
Web site: www.nawc.org

Mission

- a nonprofit trade association that serves the private and investor-owned water service providers in the U.S.
- seeks to strengthen America's investor-owned drinking water supply industry by helping members develop responses to federal legislative and state regulatory initiatives having a broad impact on the industry

Water-Related Activities

- supports favorable amendments to the Safe Drinking Water Act (SDWA)
- works to educate Public Utility Commissions about SDWA economic realities for investor-owned utilities
- maintains an aggressive federal government relations program to assure that the issues and concerns of the investor-owned drinking water industry are represented in Congress and before the administration and its various agencies
- holds an annual conference
- represents members at congressional and political events

Publications

- *Newsflow*, the association's newsletter that covers timely information and news relating to the water service industry
- *Sourcebook of Regulatory Techniques for Water Utilities*, a comprehensive compilation of today's regulatory policies and practices and tomorrow's alternatives to traditional regulation and rate design
- *Valuation Workbook*, a workbook that provides a guide to determining the worth of a water company
- *Financial and Operating Report*, an annual survey of NAWC water utility members with annual gross water revenues in excess of \$1 million
- *Financial and Operating Summary*, a survey focusing on NAWC members with gross water revenues of less than \$1 million
- *Economic Regulation of Water Utilities*, a publication that provides a general and concise overview of economic regulation, with a particular focus on the water industry

National Congress of American Indians (NCAI)

1301 Connecticut Avenue, N.W., Suite 200
Washington, DC 20036
Phone: (202) 466-7767 Fax: (202) 466-7797
Web site: www.ncai.org

Mission

- to advocate and to provide information on the current issues that will impact tribes

Activities

- seeks appropriate, equitable, and beneficial services and programs for Native American governments and people
- secures and preserves Indian and native rights under treaties and agreements with the U.S., as well as under federal statutes, case laws, and administrative decisions and rulings
- promotes a better understanding among the general public regarding Indian and native governments, people, and rights
- manages the NCAI Fund, a nonprofit organization that conducts research and education programs
- promotes Indian education, jobs, and housing opportunities
- strives to enhance Indian health care and to prevent juvenile drug and alcohol abuse

Water-Related Activities

- works to advance environmental protection and natural resource management
- holds free informational seminars, some in cooperation with the U.S. EPA

National Council for Public-Private Partnerships (NCPNP)

1660 L Street, N.W., Suite 510
Washington, DC 20036
Phone: (202) 467-6800 Fax: (202) 467-6312
Web site: www.ncppp.org

Mission

- a nonprofit, nonpartisan association that explores ways in which private and public sectors can work together to provide public services and to develop, finance, and implement infrastructure and community facilities

Activities

- holds an annual national conference
- holds regional and specialty conferences to focus on specific needs of different areas and varied specialty industries
- individual industry sector Institutes (including real estate, transportation, and water) provide a forum for collective action on common concerns—such as

sponsoring seminars, preparing testimony or standardized documents, and contributing to the educational outreach of the council

- maintains task forces that explore partnership issues, including environmental management, transportation, health care, project financing, legislative issues, public facilities/real estate, and international issues
- maintains a consulting service that provides a team of sponsors to help both public and private groups interested in developing a partnership program or project
- promotes private sector participation in delivering public services and constructing, implementing, owning, and operating public works
- sponsors, participates in, and promotes research into using partnerships for public services and public works
- provides a forum to discuss partnerships
- analyzes all pertinent legislation affecting the use of partnerships
- engages in promotional activities for partnerships

Publications

- *Council Insights*, a membership directory (available online) that provides access to the most up-to-date activities in the field

National Environmental Education Foundation (NEEF)

4301 Connecticut Avenue NW, Suite 160
Washington, DC 20008
Phone: (202) 833-2933 Fax: (202) 261-6464
Web site: www.neefusa.org

Mission

- provides knowledge to trusted professionals who, with their credibility, amplify messages to national audiences to solve everyday environmental problems generating lasting positive change

Activities

- Classroom Earth and EE Week—environmental education in our schools: core environmental literacy for America's children while improving their overall academic success
- Earth Gauge and National Public Lands Day—environmental education for the adult public: baseline environmental knowledge for America's adults to increase individual stewardship
- Health & Environment—environmental education for health professionals: a stringer public health safety net through environmentally educated health care givers
- Business and Environment—environmental education for business managers: training and information to help business managers align corporate environmental values and day-to-day operations through employee education

National Environmental Health Association (NEHA)

720 S. Colorado Boulevard, Suite 1000-N
Denver, CO 80246-1926
Phone: (303) 756-9090 Fax: (303) 691-9490
Web site: www.neha.org

Mission

- a membership organization dedicated to advancing environmental health and protection professionals
- works to establish a standard of excellence for the profession

Activities

- offers nine nationally recognized credentials, including registered environmental health specialist/registered sanitarian, certified environmental health technician, registered hazardous substance professional, registered hazardous substances specialist, registered environmental technician, certified food safety professional, radon proficiency credential, certified installer of onsite wastewater treatment systems, and healthy homes specialist credential
- holds conferences and workshops each year to develop network and enhance expertise, including an annual four-day conference
- offers training and educational materials, computer-based training disks, textbooks, reference materials, and
- offers online continuing education courses

Water-Related Activities

- holds conferences and offers continuing education modules on such topics as water quality and wastewater treatment
- offers publications, reference materials, and technical handbooks on groundwater, drinking water, and wastewater
- provides continuing education on such topics as water quality and treatment

Publications

- *Journal of Environmental Health*, a peer-reviewed journal produced 10 times a year
- a catalog of various educational products for environmental health and protection professionals

National Environmental, Safety, and Health Training Association (NESHTA)

PO Box 1032
Phoenix, AZ 85064-0321
(602) 956-6099 Fax: (602) 956-6399
Web site: www.neshta.org

Mission

- an international, professional association of specialists who design, deliver, and manage environmental, health, and safety training

- supports, promotes, and provides peer support and recognition; current environmental, health, and safety training information and programs; and professional development and competency standards
- membership includes trainers from industry; federal, state, and local governments; educational institutions; state training centers; and consulting firms who support quality workforce training in environmental, safety, and health areas

Activities

- develops competency standards for environmental health and safety training
- conducts national and regional conferences, workshops, and electronic forums, and provides leadership and networking opportunities

Water-Related Activities

- offers the Certified Environmental Trainer Safety & Health Program, which helps trainers in occupational safety and health, hazardous waste/materials, water, and wastewater demonstrate competency in technical and instructional areas

Publications

- offers manuals and training publications
- online information

National Environmental Services Center (NESC)

P.O. Box 6064
West Virginia University
Morgantown, WV 26506-6064
Phone: (800) 624-8301
Web site: www.nesc.wvu.edu

Mission

- assists small and rural communities with drinking water, wastewater, environmental, infrastructure security, and utility management needs and helps them provide solutions to the problems they face

Activities

- products—more than a thousand free and low-cost educational products related to drinking water and wastewater topics
- technical assistance—a toll-free number staffed by engineers and other professionals who can answer technical questions, plus numerous databases with important information for water and wastewater systems
- partnering—collaborates with other service organizations to provide advice and opportunity to water and wastewater government, private sector, and other audiences
- training—fosters and participates in the development and delivery of topical training sessions, seminars, and conferences

Publications

- *On Tap*, a full-color, quarterly magazine which highlights small community drinking water issues
- *Small Flows Quarterly*, a full-color magazine which highlights small community wastewater management
- *Pipeline*, a newsletter about water and wastewater management topics for the general public and local officials

National Ground Water Association (NGWA)

601 Dempsey Road
Westerville, OH 43081
Phone: (800) 551-7379 Fax: (614) 898-7786
Web site: www.ngwa.org

Mission

- dedicated to advancing the expertise of all ground water professionals and to furthering ground water awareness and protection through education and outreach

Activities

- develops a broad range of educational programs about groundwater, including conferences and educational workshops
- holds an annual national convention and exposition and several technical expositions throughout the year
- maintains the National Ground Water Information Center, (800) 551-7379, which collects technical information about groundwater and related subjects and makes it available to scientists, educators, government officials, and others
- responds to technical inquiries and maintains information about state and federal statutes and resolutions that affect the groundwater industry
- publishes information for legislators, government officials, environmental organizations, industry, and the general public that details water and environmental issues
- an online bookstore of available educational materials, including books, brochures, manuals, software programs, and video cassettes

Publications

- *Water Well Journal*, a monthly trade journal for water well drillers, suppliers, manufacturers, and scientists
- *Association of Ground Water Scientists and Engineers Newsletter*
- *Ground Water Monitoring and Remediation*, a quarterly technical journal focusing on water monitoring and cleanup for hydrogeologists and engineers
- *Ground Water*, a bi-monthly academic journal for groundwater hydrogeologists
- *Well Log*, an electronic newsletter for contractors, manufacturers, and suppliers

National League of Cities (NLC)

1301 Pennsylvania Avenue, N.W., Suite 550
Washington, DC 20004
Phone: (202) 626-3000 Fax: (202) 626-3043
Web site: www.nlc.org

Mission

- the oldest and largest national organization representing municipal governments throughout the United States; strengthens and promotes cities as centers of opportunity, leadership, and governance

Activities

- serves as a national resource and advocate for its members in Washington's legislative, administrative, and judicial processes
- develops and pursues a national municipal policy that meets the present and future needs of the nation's cities
- provides training, technical assistance, and information to municipal officials to help them improve the quality of local government
- undertakes research and analysis on issues of importance to the nation's cities and towns
- holds two annual conferences: the Congressional City Conference and the Congress of Cities, which provide opportunities for members to share ideas and to learn what has worked in similar cities and towns
- provides information on specific ordinances, actions, and programs that work in other cities and towns throughout the world via its municipal reference service

Publications

- *Nation's Cities Weekly*, a weekly tabloid for local officials
- annual directories of city officials and state league staff
- produces an annual statement of NLC legislative priorities and national municipal policy
- produces research reports on NLC studies, national level action, and on practical, "how to" guidebooks for local government leaders

State Municipal League Offices

Alabama League of Municipalities

P.O. Box 1270
(535 Adams Avenue - 36104)
Montgomery, AL 36102
Photo: (334) 262-2566 Fax: (334) 263-0200
Web site: www.alalm.org

Alaska Municipal League

217 Second Street, Suite 200
Juneau, AK 99801
(907) 586-1325, Fax: (907) 463-5480
Web site: www.akml.org

League of Arizona Cities and Towns

1820 W. Washington Street
Phoenix, AZ 85007
Photo: (602) 258-5786 Fax: (602) 253-3874
Web site: www.azleague.org

Arkansas Municipal League

P.O. Box 38
(301 W. Second Street - 72114)
North Little Rock, AR 72115
Photo: (501) 374-3484 Fax: (501) 374-0541
Web site: www.arml.org

League of California Cities

1400 K Street, Suite 400
Sacramento, CA 95814
Phone: (916) 658-8200 Fax: (916) 658-8240
Web site: www.cacities.org

Colorado Municipal League

1144 Sherman Street
Denver, CO 80203
Phone: (303) 831-6411 Fax: (303) 860-8175
Web site: www.cml.org

Connecticut Conference of Municipalities

900 Chapel Street, 9th Floor
New Haven, CT 06510
Phone: (203) 498-3000 Fax: (203) 562-6314
Web site: www.ccm-ct.org

Delaware League of Local Governments

P.O. Box 484
134 E. Water Street
Dover, DE 19903-0484
Phone: (302) 678-0991 Fax: (302) 678-4777
Web site: www.dllg.org

Florida League of Cities

P.O. Box 1757
301 S. Bronough Street, Suite 300 (32301)
Tallahassee, FL 32302-1757
Phone: (850) 222-9684 Fax: (850) 222-3806
Web site: www.flcities.com

Georgia Municipal Association

P.O. Box 105377
201 Pryor Street, S.W. (30303)
Atlanta, GA 30348
Phone: (404) 688-0472 Fax: (678) 686-6289
Web site: www.gmanet.com

Association of Idaho Cities

3100 S. Vista Avenue, Suite 310
Boise, ID 83705
Phone: (208) 344-8594 Fax: (208) 344-8677
Web site: www.idahocities.org

Illinois Municipal League

P.O. Box 5180
500 E. Capitol Avenue (62701)
Springfield, IL 62705-5180
Phone: (217) 525-1220 Fax: (217) 525-7438
Web site: www.iml.org

Indiana Association of Cities and Towns

200 S. Meridian Street, Suite 340
Indianapolis, IN 46225
Phone: (317) 237-6200 Fax: (317) 237-6206
Web site: www.citiesandtowns.org

Iowa League of Cities

317 Sixth Avenue, Suite 800
Des Moines, IA 50309-4111
Phone: (515) 244-7282 Fax: (515) 244-0740
Web site: www.iowaleague.org

League of Kansas Municipalities

300 S.W. 8th Street
Topeka, KS 66603-3951
Phone: (785) 354-9565 Fax: (785) 354-4186
Web site: www.lkm.org

Kentucky League of Cities, Inc.

100 E. Vine Street, Suite 800
Lexington, KY 40507-3700
Phone: (800) 876-4552 Fax: (859) 977-3703
Web site: www.klc.org

Louisiana Municipal Association

P.O. Box 4327
700 N. 10th Street (70802)
Baton Rouge, LA 70821
Phone: (225) 344-5001 Fax: (225) 344-3057
Web site: www.lamunis.org

Maine Municipal Association

60 Community Drive
Augusta, ME 04330
Phone: (207) 623-8428 Fax: (207) 626-5947
Web site: www.memun.org

Maryland Municipal League

1212 West Street
Annapolis, MD 21401
Phone: (410) 268-5514 Fax: (410) 268-7004
Web site: www.mdmunicipal.org

Massachusetts Municipal Association

One Winthrop Square
Boston, MA 02111
Phone: (617) 426-7272 Fax: (617) 695-1314
Web site: www.mma.org

Michigan Municipal League

P.O. Box 1487
1675 Green Road (48105-2530)
Ann Arbor, MI 48106-1487
Phone: (734) 662-3246 Fax: (734) 662-8083
Web site: www.mml.org

League of Minnesota Cities

145 University Avenue, West
St. Paul, MN 55103-2044
Phone: (651) 281-1200 Fax: (651) 281-1299
Web site: www.lmnc.org

Mississippi Municipal League

600 E. Amite Street, Suite 104
 Jackson, MS 39201
 Phone: (601) 353-5854 Fax: (601) 353-0435
 Web site: www.mmlonline.com

Missouri Municipal League

1727 Southridge Drive
 Jefferson City, MO 65109
 Phone: (573) 635-9134 Fax: (573) 635-9009
 Web site: www.mocities.com

Montana League of Cities and Towns

P.O. Box 1704
 208 N. Montana Avenue, Suite 201 (59601)
 Helena, MT 59624-1704
 Phone: (406) 442-8768 Fax: (406) 442-9231
 Web site: www.mlct.org

League of Nebraska Municipalities

1335 L Street
 Lincoln, NE 68508
 Phone: (402) 476-2829 Fax: (402) 476-7052
 Web site: www.lonm.org

Nevada League of Cities and Municipalities

310 S. Curry Street
 Carson City, NV 89703
 Phone: (775) 882-2121 Fax: (775) 882-2813
 Web site: www.nvleague.org

New Hampshire Local Government Center

P.O. Box 617
 25 Triangle Park Drive
 Concord, NH 03302-0617
 Phone: (603) 224-7447 Fax: (603) 226-2988
 Web site: www.nhmunipal.org

New Jersey State League of Municipalities

222 West State Street
 Trenton, NJ 08608
 Phone: (609) 695-3481 Fax: (609) 695-0151
 Web site: www.njslom.org

New Mexico Municipal League

P.O. Box 846
 Santa Fe, NM 87504-0846
 Phone: (505) 982-5573 Fax: (505) 984-1392
 Web site: www.nmml.org

New York State Conference of Mayors and Municipal Officials

119 Washington Avenue
 Albany, NY 12210
 Phone: (518) 463-1185 Fax: (518) 463-1190
 Web site: www.nycom.org

North Carolina League of Municipalities

P.O. Box 3069
 215 N. Dawson (27602)
 Raleigh, NC 27602-3069
 Phone: (919) 715-4000 Fax: (919) 733-9519
 Web site: www.nclm.org

North Dakota League of Cities

410 E. Front Avenue
 Bismarck, ND 58504-5461
 Phone: (701) 223-3518 Fax: (701) 223-5174
 Web site: www.omloho.org

Ohio Municipal League

175 S. Third Street, Suite 510
 Columbus, OH 43215
 Phone: (614) 221-4349 Fax: (614) 221-4390
 Web site: www.omunileague.org

Oklahoma Municipal League

201 N.E. 23rd Street
 Oklahoma City, OK 73105
 Phone: (405) 528-7515 Fax: (405) 528-7560
 Web site: www.oml.org

League of Oregon Cities

P.O. Box 928
 1201 Court Street, N.E., Suite 200 (97301)
 Salem, OR 97308
 Phone: (503) 588-6550 Fax: (503) 399-4863
 Web site: www.orcities.org

Pennsylvania League of Cities and Municipalities

414 N. Second Street
 Harrisburg, PA 17101
 Phone: (717) 236-9469 Fax: (717) 236-6716
 Web site: www.plcm.org

Rhode Island League of Cities and Towns

One State Street, Suite 502
 Providence, RI 02908
 Phone: (401) 272-3434 Fax: (401) 421-0824
 Web site: www.rileague.org

Municipal Association of South Carolina

P.O. Box 12109
 1411 Gervais Street (29201)
 Columbia, SC 29211
 Phone: (803) 799-9574 Fax: (803) 933-1299
 Web site: www.masc.sc

South Dakota Municipal League

214 E. Capitol Avenue
 Pierre, SD 57501
 Phone: (605) 224-8654 Fax: (605) 224-8655
 Web site: www.sdmunicipalleague.org

Tennessee Municipal League

226 Capitol Boulevard, Room 710
 Nashville, TN 37219-1894
 Phone: (615) 255-6416 Fax: (615) 255-4752
 Web site: www.tml1.org

Texas Municipal League

1821 Rutherford Lane, Suite 400
 Austin, TX 78754-5128
 Phone: (512) 231-7400 Fax: (512) 231-7490
 Web site: www.tml.org

Utah League of Cities and Towns

50 S. 600 East, Suite 150
Salt Lake City, UT 84102
Phone: (801) 328-1601 Fax: (801) 531-1872
Web site: www.ulct.org

Vermont League of Cities and Towns

89 Main Street, Suite 4
Montpelier, VT 05602-2948
Phone: (802) 229-9111 Fax: (802) 229-2211
Web site: www.vlct.org

Virginia Municipal League

P.O. Box 12164
13 E. Franklin Street (23219)
Richmond, VA 23241
Phone: (804) 649-8471 Fax: (804) 343-3758
Web site: www.vml.org

Association of Washington Cities

1076 South Franklin Street, S.E.
Olympia, WA 98501
Phone: (360) 753-4137 Fax: (360) 753-0149
Web site: www.awcnet.org

West Virginia Municipal League

2020 Kanawha Boulevard East
Charleston, WV 25311
Toll free in WV: (800) 344-7702
Phone: (304) 342-5564 Fax: (304) 342-5586
Web site: www.wvml.org

League of Wisconsin Municipalities

122 West Washington Avenue, Suite 300
Madison, WI 53703-2715
Phone: (608) 267-2380 Fax: (608) 267-0645
Web site: www.lwm-info.org

Wyoming Association of Municipalities

315 West 27th Street
Cheyenne, WY 82001
Phone: (307) 632-0398 Fax: (307) 632-1942
Web site: www.wyomuni.org

National Rural Water Association (NRWA)

2915 S. 13th Street
Duncan, OK 73543
Phone: (580) 252-0629 Fax: (580) 255-4476
Web site: www.nrwa.org

Washington Office

1200 New Hampshire Avenue, N.W., Suite 430
Washington, DC 20036
Phone: (202) 955-4555 Fax: (202) 955-1147

Mission

- a nonprofit membership organization composed of affiliated state rural water associations and small municipal water and waste utilities, organized to represent these systems and to meet their needs in operation, maintenance, management, financial, and training concerns

Activities

- provides financial support to utilities, industry-related cooperatives, organizations, and agencies and those interested in rural community prosperity via sound water resource management

Water-Related Activities

- provides the water industry with technical assistance, training, and training materials through its network of affiliated state associations
- helps communities build water and wastewater systems and promotes rural development
- has several professional programs that strengthen and improve rural and small municipal water and wastewater systems
- holds an annual technical conference
- helps small municipalities and rural water districts design and implement groundwater protection plans

Publications

- *Rural Water*, a quarterly magazine for people who work with water systems in technical, managerial, and board capacities
- offers industry-related training materials

Affiliated State Water Associations**Alabama Rural Water Association**

2576 Bell Street
Montgomery, AL 36117
Phone: (334) 396-5511 Fax: (334) 396-7090
Web site: www.alruralwater.com

Alaska Rural Water Association

1075 Check Street, Suite 106
Wasilla, AK 9654
Phone: (907) 357-1155 Fax: (907) 357-14003
Web site: www.arwa.org

Arizona Small Utilities Association

1955 W. Grant Road, Suite 190
Tucson, AZ 85745
Phone: (520) 620-0230 Fax: (520) 620-0601
Web site: www.asua.org

Arkansas Rural Water Association

240 Dee Dee Lane
Lonoke, AR 72086
Phone: (501) 676-2255 Fax: (501) 676-2266
Web site: www.arkansaruralwater.org

Atlantic States Rural Water and Wastewater Association

12 New London Turnpike, Box 275
 Norwich, CT 06360
 Phone: (860) 889-6373 Fax: (207) 725-1497
 Web site: www.asrwwa.org

California Rural Water Association

4125 Northgate Boulevard
 Sacramento, CA 95834
 Phone: (916) 553-4900 Fax: (916) 553-4904
 Web site: www.calruralwater.org

Colorado Rural Water Association

176 West Palmer Lake Drive
 Pueblo West, CO 81007
 Phone: (719) 545-6748 Fax: (719) 545-6788
 Web site: www.crwa.net

Connecticut

See Atlantic States Rural Water & Wastewater Association

Delaware Rural Water Association

210 Vickers Drive
 Milford, DE 19963
 Phone: (302) 424-3792 Fax: (302) 4243790
 Web site: www.drwa.org

Florida Rural Water Association

2970 Wellington Circle West, Suite 101
 Tallahassee, FL 32309
 Phone: (850) 668-2746 Fax: (850) 893-4581
 Web site: www.frwa.net

Georgia Rural Water Association

P.O. Box 383
 Barnesville, GA 30204
 Phone: (770) 358-0221 Fax: (770) 358-4379
 Web site: www.grwa.org

Hawaii

Contact National Rural Water Association

Idaho Rural Water Association

6684 West Overland Road
 Boise, ID 83709
 Phone: (208) 343-7001 Fax: (208) 343-1866
 Web site: www.idahoruralwater.com

Illinois Rural Water Association

3505 Kennedy Road
 Taylorville, IL 62568
 Phone: (217) 287-2115 Fax: (217) 824-8638
 Web site: www.ilrwa.org

Alliance of Indiana Rural Water

P.O. Box 428
 Beach Grove, IN 46107
 Phone: (317) 789-4200 Fax: (317) 789-4208
 Web site: www.inh2o.org

Iowa Rural Water Association

4221 S. 22nd Avenue East
 Newton, IA 50208
 Phone: (641) 787-0330 Fax: (641) 787-0331
 Web site: www.iowaruralwater.org

Kansas Rural Water Association

706 Waterway Drive
 Seneca, KS 66538
 Phone: (785) 336-3760 Fax: (785) 336-2751
 Web site: www.krwa.net

Kentucky Rural Water Association

3251 Spring Hollow Avenue
 Bowling Green, KY 42104
 Phone: (270) 843-2291 Fax: (270) 796-8623
 Web site: www.krwa.org

Louisiana Rural Water Association

P.O. Box 180
 Kinder, LA 70648
 Phone: (337) 738-2896 Fax: (337) 738-5620
 Web site: www.lrwa.org

Maine Rural Water Association

14 Maine Street, Box 36
 Brunswick, ME 04011
 Phone: (207) 729-6569 Fax: (207) 725-1497
 Web site: www.mainerwa.org

Maryland Rural Water Association

710-J Lisbon Center Drive
 Woodbine, MD 21797
 Phone: (410) 489-5877 Fax: (410) 489-5840
 Web site: www.marylandruralwater.org

Massachusetts Rural Water Association

168 Main Street, Suite 2
 Northfield, MA 01360
 Phone: (866) 451-8099 Fax: (413) 498-9943
 Web site: www.massrwa.org

Michigan Rural Water Association

P.O. Box 960
 Harrison, MI 48625
 Phone: (989) 539-4111 Fax: (989) 539-4055
 Web site: www.mrwa.net

Minnesota Rural Water Association

217 12th Avenue, S.E.
 Elbow Lake, MN 56531
 Phone: (218) 685-5197 Fax: (218) 685-5272
 Web site: www.mrwa.com

Mississippi Rural Water Association

5400 N. Midway Road
 Raymond, MS 39154
 Phone: (601) 857-2433 Fax: (601) 857-2434
 Web site: www.msrrwa.org

Missouri Rural Water Association

901 Richardson Drive
Ashland, MO 65010
Phone: (573) 657-5533 Fax: (573) 657-0533
Web site: www.moruralwater.org

Montana Rural Water Systems Association

925 Seventh Avenue S.
Great Falls, MT 59405
Phone: (406) 454-1151 Fax: (406) 454-3116
Web site: www.mrws.org

Nebraska Rural Water Association

3390 Ponderosa Drive
Wahoo, NE 68066
Phone: (402) 443-5216 Fax: (402) 443-5274
Web site: www.nerwa.org

Nevada Rural Water Association

363 Fairview Drive
Carson City, NV 89701
Phone: (775) 841-4222 Fax: (775) 841-4243
Web site: www.nvrwa.org

New Hampshire–Granite State Rural Water Association

322 Village Street
Penacook, NH 03303
Phone: (603) 753-4055 Fax: (603) 753-0031
Web site: www.gsrwa.org

New Jersey Water Association

54 Main Street
Waretown, NJ 08758
Phone: (609) 242-7111 Fax: (609) 242-7112
Web site: www.njwater.org

New Mexico Rural Water Users Association

3413 Carlisle, N.E.
Albuquerque, NM 87110
Phone: (505) 884-1031 Fax: (505) 884-1032
Web site: www.nmrwa.org

New York Rural Water Association

P.O. Box 487
Claverack, NY 12513
Phone: (518) 828-3155 Fax: (518) 828-0582
Web site: www.nyrruralwater.org

North Carolina Rural Water Association

P.O. Box 540
Welcome, NC 27374
Phone: (336) 731-6963 Fax: (336) 731-8589
Web site: www.ncrwa.com

North Dakota Rural Water Systems Association

2718 Gateway Avenue, Suite 201
Bismarck, ND 58503
Phone: (701) 258-9249 Fax: (701) 258-5002
Web site: www.ndrw.org

Ohio Rural Water Association

55 Whites Road
Zanesville, OH 43701
Phone: (740) 455-3911 Fax: (740) 455-3899
Toll Free: (800) 589-7985
Web site: www.ohiowater.org/ORWA

Oklahoma Rural Water Association

1410 South East 15th Street
Oklahoma City, OK 73129
Phone: (405) 672-8925 Fax: (405) 672-9898
Web site: www.okruralwater.org

Oregon Association of Water Utilities

12312 Silverton Road, N.E.
P.O. Box 857
Silverton, OR 97381
Phone: (503) 873-8353 Fax: (503) 873-8538
Web site: www.oawu.net

Pennsylvania Rural Water Association

138 W. Bishop Street
Bellefonte, PA 16823
Phone: (814) 353-9302 Fax: (814) 353-9341
Web site: www.prwa.com

Rhode Island Rural Water Association

See Atlantic States Rural Water & Wastewater Association

South Carolina Rural Water Association

P.O. Box 479
Clinton, SC 29325
Phone: (864) 833-5566 Fax: (864) 833-5535
Web site: www.scrwa.org

South Dakota Association of Rural Water Systems

5009 W. 12th Street, Suite 5
Sioux Falls, SD 57106
Phone: (605) 336-7219 Fax: (605) 336-1497
Web site: www.sdarws.com

Tennessee Association of Utility Districts

840 Commercial Court
Murfreesboro, TN 37129
Phone: (615) 896-9022 Fax: (615) 898-8283
Web site: www.taud.org

Texas Rural Water Association

1616 Rio Grande Street
Austin, TX 78701
Phone: (512) 472-8591 Fax: (512) 472-5186
Web site: www.trwa.org

Rural Water Association of Utah

76 Red Pine Drive
Alpine, UT 84004
Phone: (801) 756-5123 Fax: (801) 756-5036
Web site: www.rwau.net

Vermont Rural Water Association

20 Susie Wilson Road, Suite B
Essex Junction, VT 05452-2827
Phone: (802) 660-4988 Toll Free: (800) 556-3792
Fax/Toll Free: (866) 378-7213
Web site: www.vtruralwater.org

Virginia Rural Water Association

2138 Sycamore Avenue
Buena Vista, VA 24416
Phone: (540) 261-7178 Fax: (540) 261-2465
Web site: www.vrwa.org

Evergreen Rural Water of Washington

P.O. Box 2300
Shelton, WA 98584
Phone: (360) 462-9287 Fax: (360) 462-9289
Web site: www.erwow.org

West Virginia Rural Water Association

100 Young Street
Scott Depot, WV 25560
Phone: (304) 201-1689 Fax: (304) 201-1694
Web site: www.wvrwa.org

Wisconsin Rural Water Association

350 Water Way
Plover, WI 54467
Phone: (715) 344-7778 Fax: (715) 344-5555
Web site: www.wrwa.org

Wyoming Association of Rural Water Systems

P.O. Box 1750
Glenrock, WY 82637
Phone: (307) 436-8636 Fax: (307) 436-8441
Web site: www.warws.com

Puerto Rico NRW Program

Apolonio Morales
P.O. Box 10116-CUH Station
Humacho, PR 00791
Phone: (787) 949-8667

National Tribal Environmental Council

2501 Rio Grande Boulevard, N.W. Suite A
Albuquerque, NM 87104
Phone: (505) 242-2175 Fax: (505) 242-2654
Web site: www.ntec.org

Mission

- a tribal membership organization that enhances each tribe's ability to protect, preserve, and promote the wise management of air, land, and water for the benefit of current and future generations
- works to preserve tribal lands and focuses on sustaining natural resources and their ecological, recreational, economic, and aesthetic values

Activities

- provides environmental technical assistance on such issues as consensus and capacity building, national advocacy for tribes, legislative reviews, and intergovernmental cooperative agreements
- sponsors workshops on specific environmental issues
- houses a resource clearinghouse and a reference library
- supports intergovernmental cooperation
- holds a national conference and participates in and supports other training conferences
- works as a national advocate to strengthen tribal environmental capacity

Publications

- *Environmental Insights*, a quarterly newsletter
- publishes special legislative alerts for member tribes concerning pending relevant legislation

National Water Resources Association (NWRA)

3800 N. Fairfax Drive, Suite 4
Arlington, VA 22203
Phone: (703) 524-1544 Fax: (703) 524-1548
Web site: www.nwra.org

Mission

- to advocate federal policies, legislation and regulations promoting protection, management, development and beneficial use of water resources that represent the interests of its members

Activities

- provides broad-based information and action efforts aimed at local civic groups, newspapers and broadcast media, business and industry, government employees, and elected government representatives
- works closely with Congress and has established and maintains liaisons with the many agencies whose missions and responsibilities concern water policies

Area Offices

The following are the NWRA's area offices. For more information, contact NWRA's main office.

- Arizona
- California
- Colorado
- Idaho
- Montana
- Nebraska
- New Mexico
- North Dakota
- Oregon
- South Dakota
- Texas
- Utah
- Washington

National Watershed Coalition

339473 E 870 Road
P.O. Box 556
Chandler, OK 74834
Phone: (405) 627-0670 Fax: (405) 258-2561
Web site: www.watershedcoalition.org

Mission

- a national membership organization that supports the watershed concept for natural resource planning and water resources management

Activities

- provides information to legislative, governmental, public, and private groups to further small watershed program efforts
- conducts a biennial National Watershed Conference
- hosts conferences and workshops on select water resource topics and issues

Water-Related Activities

- works to implement policy and procedures that will expedite implementation of watershed protection and flood prevention projects
- works to secure adequate funding for the Small Watershed Program
- offers telephone and written assistance on watershed planning and implementation strategies
- represents interests of watershed project sponsors nationally

Publications

- *Watershed News*
- *A Guide to Watershed Projects*
- *National Watershed Conference Proceedings*

Project WET (Water Education for Teachers)

1001 West Oak Street, Suite 210
Bozeman, MT 59715
Phone: (406) 585-2236 Fax: (406) 522-0934
Web site: www.projectwet.org

Mission

- to reach children, parents, educators, and communities of the world with water education
- to facilitate and promote the awareness, appreciation, knowledge, and stewardship of water resources through the development and dissemination of classroom-ready teaching aids and through the establishment of state and internationally sponsored Project WET programs

Activities/Publications

- publishes water resource materials in several languages
- provides training workshops on diverse water topics (i.e., watersheds, water quality, water conservation)
- organizes community water events, such as *Make a Splash with Project WET* water festivals and the *Global Water Education Village*
- builds a worldwide network of educators, water resource professionals and scientists
- empowers individuals to take action in their community to help solve local water-resource issues

Publications

- *Project WET Curriculum and Activity Guide*, designed for K-12, a collection of innovative, interdisciplinary, water-related activities that supplement teachers' curricula

Rocky Mountain Institute

1739 Snowmass Creek Road
Snowmass, CO 81654-9199
Phone: (970) 927-3851 Fax: (970) 927-3420
Web site: www.rmi.org

Mission

- a nonprofit research and educational foundation that fosters the efficient and sustainable use of resources
- helps individuals and communities practice new solutions to old problems

Activities

- conducts research and publishes reports about such topics as energy, green development, transportation, water, economic renewal, corporate sustainability, forests, and security
- uses the end-use/least-cost approach in accessing energy use and conservation

Water-Related Activities

- serves as a source of technical information about water-efficient technologies
- helps utilities show customers how to save water
- provides a range of analytical services to complement utilities' own expertise
- promotes water-efficient technologies and effective conservation programs
- focuses water research on water efficiency, rather than water quality or treatment
- provides a consulting service to utilities and others through its team of in-house specialists

Publications

- *RMI Solutions*, published 3 times a year

Rural Community Assistance Partnership (RCAP)

1522 K Street, N.W., Suite 400

Washington, DC 20005

Phone: (202) 408-1273 Fax: (202) 408-8165

Web site: www.rcap.org

Mission

- a national network of nonprofit organizations that strives to improve the delivery of water supply, waste disposal, and related services to rural areas and to low-income residents
- works to improve rural health, increase rural development, and enhance the quality of rural life
- seeks to impact national decision making and priority setting that affects the rural constituency

Activities

- assists rural communities with virtually every aspect of system development, from construction funds and tap fees, selecting engineers and reviewing plans, and community organizing and management training
- operates the Rural Community Facilities Program with funding from the Department of Health and Human Services, which provide technical assistance and training services to low-income communities
- operates a technical assistance and training program, called Technitrain, which aids communities with Rural Utilities Service funding
- participates in conferences, workshops, task forces, coalitions, and advisory committees
- produces manuals and guides, policy documents, training aids, reports, newsletters, and legislative information
- works with other national organizations to stimulate public policy discussion through information activities and conferences

Water Related Activities

- provides training to help rural communities with national drinking water and waste disposal standards
- works to improve environmental health conditions on Indian reservations

Publications

- various manuals for drinking water systems: *Small Systems Guide to Developing and Setting Water Rates*, *Small Systems Guide to Rural Development Administration Management Reports*, and others
- *Still Living Without the Basics In the 21st Century*
- *Rural Matters*, quarterly magazine covering issues of interest to rural America and small water and wastewater facilities

- *Safe Drinking water Trust eBulletin*, electronic newsletter produced every few weeks with practical, up-to-date information for water operators and managers

Area Offices

Great Lakes RCAP

WSOS Community Action Commission, Inc.

P.O. Box 590

Fremont, OH 43420

Phone: (419) 334-5112 Fax: (419) 334-5124

Web site: www.glracap.org

Areas Served:

- Illinois
- Indiana
- Kentucky
- Michigan
- Ohio
- Wisconsin
- West Virginia

Midwest RCAP

Midwest Assistance Program, Inc.

P.O. Box 81

New Prague, MN 56071

Phone: (800) 822-2981/(952) 758-4334

Fax: (952) 758-4336

Web site: www.map-inc.org

Areas Served:

- Iowa
- Kansas
- Minnesota
- Missouri
- Montana
- Nebraska
- North Dakota
- South Dakota
- Wyoming

Northeast RCAP

RCAP Solutions, Inc.

205 School Street

Garden, MA 01440

Phone: (800) 488-1969/(978) 630-6600

Fax: (978) 630-2751

Web site: www.rcapsolutions.org

Areas Served:

- Connecticut
- Maine
- Massachusetts
- New Hampshire
- New Jersey
- New York
- Pennsylvania
- Puerto Rico
- Rhode Island
- Vermont
- Virgin Islands

Southeast RCAP

Southeast Rural Community Assistance Project Inc.

P.O. Box 2868

Roanoke, VA 24001-2868

Phone: (540) 345-1184 Fax: (540) 342-2932

Web site: www.sercap.org

Areas Served:

- Delaware
- Florida
- Georgia
- Maryland
- North Carolina
- South Carolina
- Virginia

Southern RCAP

Community Resource Group, Inc.
3 East Colt Square Drive
Fayetteville, AR 72703
Phone: (479) 443-2700 Fax: (501) 443-5036
Web site: www.crg.org

Areas Served:

- Alabama
- Arkansas
- Louisiana
- Mississippi
- Oklahoma
- Tennessee
- Texas

Western RCAP

Rural Community Assistance Corporation, Inc.
3120 Freeboard Drive, Suite 201
West Sacramento, CA 95691
Phone: (916) 447-2854 Fax: (916) 447-2878
Web site: www.rcac.org

Areas Served:

- Alaska
- Arizona
- California
- Colorado
- Idaho
- Hawaii
- Nevada
- New Mexico
- Oregon
- Utah
- Washington
- Pacific Territories

Small Towns Environment Program (STEP)

The Rensselaerville Institute
63 Huyck Road
Rensselaerville, NY 12147
Phone: (518) 797-3783 Fax: (518) 797-5270
Web site: www.rinstitute.org

Mission

- helps small communities solve water and wastewater problems affordably by depending more on local resources
- works to show state governments that this self-help approach can be an effective tool for promoting regulatory compliance and long-term viability and teaches them how to facilitate the approach in local projects
- works to reduce water and wastewater improvement costs through conservation, using appropriate technology, local project administration, inter-local cooperation, using volunteer labor, purchasing materials directly, and several other methods

Publications

- *The Self-Help Handbook for Small Town Water and Wastewater Projects*, a detailed manual addressing the prerequisites for using self-help and how to make essential infrastructure projects affordable through self-help

- publishes *The Small Towns Environment Program Newsletter*, providing useful tools and ideas, self-help practitioner profiles, and updates about STEP projects
- publishes various essays and support papers, including *Selecting Your Engineer, What's the Bottom Line? Financial Details and Implications of a Self-Help Project*, and *Sparkplugs for Community Renewal: On Seeking and Finding Individuals Who Lead Change By Example*
- offers an 11-minute video showing STEP's concepts and strategies as well as how three projects used them

Soil and Water Conservation Society

945 S.W. Ankeny Road
Ankeny, IA 50023
Phone: (800) 843-7645 / (515) 289-2331
Fax: (515) 289-1227
Web site: www.swcs.org

Mission

- a private, nonprofit organization that advocates the protection, enhancement, and wise use of soil, water, and related natural resources
- with approximately 5,000 members, works with people from a broad range of backgrounds and advocates for the profession of environmental management and water conservation

Water-Related Activities

- helps develop policy in water quality, biodiversity, wetlands, floodplain management, and sustainable agriculture
- develops educational information about soil and water conservation issues
- hosts an annual conference for professional development and networking opportunities

Publications

- *Journal of Soil and Water Conservation*, a bi-monthly scientific journal
- *Conservogram*, a newsletter that keeps members informed about chapter activities

State Offices

Contact the headquarters office for your state's chapter office.

Universities Council on Water Resources

1000 Faner Drive, Room 4543
Southern Illinois University
Carbondale, IL 62901-4526
Phone: (618) 536-7571 Fax: (618) 453-2671
Web site: www.ucowr.siu.edu

Mission

- to lead in education, research, and public service in water resources

Activities

- promotes research and technology transfer on contemporary and emerging water resource issues
- informs the public about water issues with the objective of promoting informed decisions
- holds an annual meeting that explores key and timely topics of interest to water resources researchers and educators
- assists government officials and legislators in studies and policy development related to national water resources research and education needs
- evaluates water resource management studies by federal agencies and manages a peer review process of federal resources proposals

Publications

- The Journal of Contemporary Water Research and Education*

Water and Wastewater Equipment Manufacturers Association (WWEMA)

P.O. Box 17402
Washington, DC 20041
Phone: (703) 444-1777 Fax: (703) 444-1779
Web site: www.wwema.org

Mission

- a nonprofit trade organization that represents the interests of companies that manufacture products sold to the potable water and wastewater treatment industries

Activities

- works to advance the interests of its members before Congress and government agencies on issues that may affect their businesses
- develops and enhances working alliances within the industry to further common objectives
- acts as an information supplier and provider of specific services that enhance business opportunities for members
- prevents trade restriction that would threaten competition and limit availability of cost-effective or reliable products

- promotes the image and capabilities of manufacturers as a vital resource to the industry

Water-Related Activities

- sponsors the Washington Forum, giving members an opportunity to learn what may happen in the future for the water supply and wastewater treatment industry, as viewed by U.S. policy makers
- sponsors an annual meeting, which serves as a forum for members to exchange views and experiences about current issues confronting their industry and operations

Publications

- Washington Analysis*, a bimonthly newsletter that covers activities within the organization, legislative and regulatory actions, international opportunities, member news, and industry trends
- Action Alert* bulletins, issued to members so they may write to members of Congress to support or defeat legislative proposals relevant to their interests

Water Education Foundation

717 K Street, Suite 317
Sacramento, CA 95814
Phone: (916) 444-6240 Fax: (916) 448-7699
Web site: www.watereducation.org

Mission

- a nonprofit impartial organization whose mission is to create a better understanding of water issues and help resolve water resource problems through educational programs

Water-Related Activities

- holds an annual spring conference, called the Executive Briefing, that focuses on current water issues of interest to business people and resource managers
- conducts special events and tours of regions and facilities that are critical to California's water supply system
- produces a variety of posters, videos, and school programs about California's water concerns

Publications

- Western Water*, a bimonthly magazine that examines different aspects of water resources in California
- produces water maps that feature natural and man-made water resources in California and Colorado
- develops school education programs
- publishes a layperson's guide series that provides background on important topics and regions in California's water resource management
- River Report*, a bi-annual newsletter devoted to Colorado River Basin issues

Water Environment Federation (WEF)

601 Wythe Street
Alexandria, VA 22314
Phone: (800) 666-0206 Fax: (703) 684-2413
Web site: www.wef.org

Mission

- to develop and promote practices and policies that help members serve the public interest by providing efficient and environmentally protective water quality and wastewater management services
- deliver high quality products and services to members and stakeholders
- promote scientifically sound environmental practices and regulation
- educate members, the public, and policy makers
- promote and advance the water quality profession
- promote public health by preserving and enhancing the global water environment

Water Related Activities

- holds the annual WEFTEC technical exhibition and conference and other specialty water quality and wastewater treatment technology conferences
- sponsors the annual Washington Briefing, bringing together elected and appointed U.S. officials, government employees, and water quality experts to discuss trends in U.S. environmental policy, legislation, and regulation
- offers technical training and education programs, workshops, and seminars

Publications

- publishes more than 190 technical publications, including peer-reviewed practice manuals covering water quality topics ranging from prevention and control of sewer overflows to water reuse
- *Water Environment and Technology*
- *Water Environment Research*
- several newsletters and technical bulletins

Water Systems Council (WSC)

1101 30th Street, NW, Suite 500
Washington, DC 20007
Phone: (202) 625-4387 Fax: (202)625-4363
Web sites: www.watersystemscouncil.org
www.wellcarehotline.org

Mission

- the only national, nonprofit organization focused on household wells and small water well systems.
- committed to ensuring that Americans who get their water from household wells, private wells and small shared wells have safe, reliable drinking water

- leader in groundwater protection efforts and works to promote responsible stewardship of water resources

Water-Related Activities

- operates the wellcare® program including the wellcare® hotline, wellcare® information sheets and educational materials, and wellcare® workshops and training
- fills a gap in the national drinking water protection strategy by providing important information, technical support, training and educational activities to protect the drinking water supply for 42 million nationwide who depend on wells
- organizes Children's Water Festivals and other educational events
- produces research reports on public policy and issues related to water rights and use
- maintains the wellcare® Well Owners Network and provides network members with information and an e-newsletter on wells, well water, and practical tips for protecting groundwater resources

Other Water-Related Activities

- industry standards including PAS-97 (04) – WSC Performance Standards and Recommended Installation Procedures for Sanitary Water Well Pitless Adapters, Pitless Units, and Well Caps and ANSI/WSC PST 2000-2005 Standard – American National Standard/Water Systems Council Standard/Pressurized Water Storage Tanks used by many states in their well codes
- sponsors conferences on water law and other topics related to groundwater

Publications and Other Materials

- 75+ wellcare® information sheets on the following topics:
 - Basic Well Information Sheets
 - Component Information Sheets
 - Maintaining Your Well Information Sheets
 - Well Water Testing & Treatment Information Sheets
 - Potential Ground Water Contaminant Information Sheets
 - Other Information Sheets
- Public Service Announcements
- Special Research Reports
- The Water Systems Handbook (12th Version)

Water Quality Association (WQA)

4151 Naperville Road

Lisle, IL 60532

Phone: (630) 505-0160 (800) 635-0160

Fax: (630) 505-9637

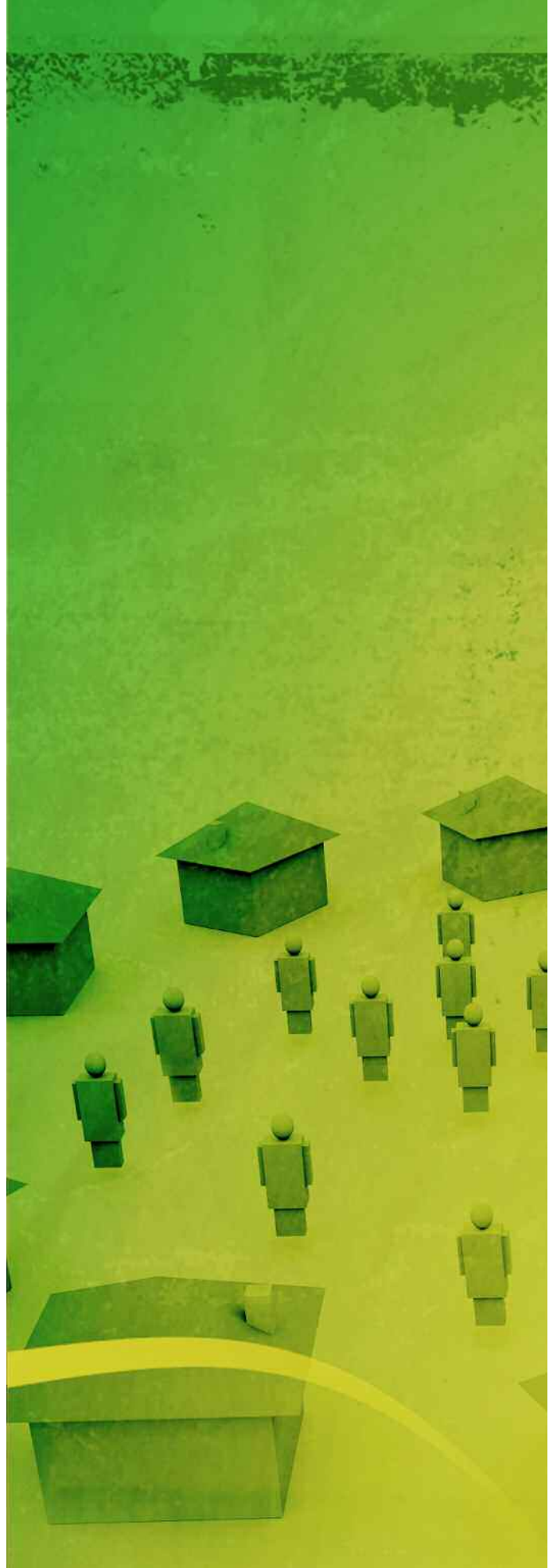
Web site: www.wqa.org

Mission

- a nonprofit international trade association that promotes the individual's right to quality water, educates water quality professionals, and promotes the growth of the water quality improvement industry
- represents companies involved in the design, manufacture, production, distribution, and sale of equipment, products, supplies, and services that promote quality water

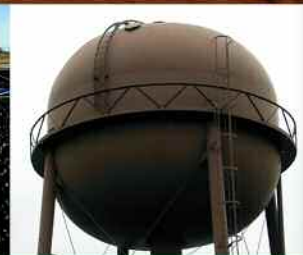
Water-Related Activities

- provides members with the latest technical and scientific information acquired through laboratory testing and research studies
- assists consumers in customizing point-of-use solutions to individual water situations
- awards the Water Quality Association Gold Seal to water treatment products that have passed tests under voluntary industry standards for performance, capacity, and longevity
- monitors compliance with industry standards and codes of ethics
- holds conventions and trade shows that allow members to see and compare competitive products and services, as well as participate in meetings and seminars





All you have to do is ask.



The National Environmental Services Center (NESC) exists to assist small and rural communities with their drinking water, wastewater, environmental training, solid waste, infrastructure security, and utility management needs and to help them find solutions to problems they face.

Our staff of environmental specialists, engineers, certified operators, technical writers, editors, and trainers understand the latest technologies, regulations, and industry developments. Over the last 30 years, we've helped thousands of communities find solutions to their environmental problems. We've also helped thousands of individuals learn more about environmental issues.

At NESC, we believe that you can't do the job correctly without the right tools and that knowledge is the most important tool of all.

We're waiting to put NESC's assistance, solutions, and knowledge to work for you.



The National Environmental Services Center
P.O. Box 6064, Morgantown, WV 26506-6064
(800) 624-8301 • info@mail.nesc.wvu.edu • www.nesc.wvu.edu

Assistance. Solutions. Knowledge.